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COLORADO SPRINGS POLICE DEPARTMENT

2014 ANNUAL REPORT



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POLICE DEPARTMENT
Peter Carey
Chief of Police

Honorable Mayor, Members of City Council and Citizens of Colorado Springs:

Welcome to the 2014 Colorado Springs Police Department's Annual Report. This report will showcase many accomplishments our employees have achieved and will highlight a few of our innovative programs.

In 2014 the CSPD implemented the first phase of the patrol staffing study which included a change in shift start times, and the addition of Community Services Officers (CSOs). The additional CSOs will free up patrol officers making them available to respond to higher-priority calls-for-service.

The CSPD completed its 8th CALEA (Commission on Accreditation for Law Enforcement Agencies, Inc.) re-accreditation. This continuous, comprehensive evaluation of the department ensures CSPD is adhering to the best practices in law enforcement.

In the third quarter of the year, electronic ticketing was successfully incorporated into the patrol division. Currently 80% of all tickets are now being generated electronically. This reduces the time Records and Identification Section personnel spend entering tickets allowing them to focus resources to other priority areas.

The body worn camera pilot project kicked off in October with assistance from the Police Foundation of Colorado Springs. A total of six vendors will be evaluated for the best fit for our department. This project became a priority after several national police incidents, which generated a large media response, and opened up a debate on police services.

Many employees were honored this year when they received regional, national and international awards to include the Colorado Association of Auto Theft Detectives Team Investigation Award; the Colorado Association of Robbery Investigators Michael Powell Award; the HIDTA (High Intensity Drug Trafficking Areas) Narcotics Investigator of the Year Award; IACP Outstanding Achievement in a Law Enforcement Volunteer Program Award for our Community Advancing Public Safety (CAPS) volunteer program; and the IACP Excellence in Victim Services Award for our Victim Advocacy Unit.

Each day we answer the challenge of responding to the needs of our community, and I am truly inspired by our employees for their dedication and commitment. Thank you to all of the men and women of the Colorado Springs Police Department for your continued service.

Sincerely,

Peter Carey
Chief of Police



"Safeguarding our Community as our Family"

705 South Nevada Avenue
Mailing Address: Post Office Box 2169 • Colorado Springs, Colorado 80901-2169





Steve Bach
Mayor



Dear Colorado Springs Police Department Employees:

Your dedicated and unfailing service to the City of Colorado Springs and its citizens is appreciated. You've achieved a lot in the past year and are continually making strides in creating a safer community.

In 2014, the CAPS Volunteer Program saw tremendous growth. In only its fourth year, CAPS grew to almost 700 volunteers who worked 74,800 hours - a value of \$1.88 million to the City of Colorado Springs.

The success of the CAPS Program was recognized by the International Association of Chiefs of Police (IACP) for Outstanding Achievement in Law Enforcement Volunteer Programs. Additionally, the Victims Advocacy Program (VAP) also earned recognition from the IACP, receiving an award for Excellence in Victim Services serving 7,548 crime victims in 2014.

CSPD also introduced body worn cameras; improved proactive safety measures downtown with increased patrol and the opening of Peak Station; implemented the e-citation software to reduce the time it takes to issue a citation and trained an additional 500 City employees using the Securing America's Future (SAF) Program.

Thank you to everyone in the CSPD for your commitment to a strong work ethic, public safety education, and protecting our community.

Sincerely,

Steve Bach
Mayor



Dear Colorado Springs Police Department Employees:

The police department and its employees play a pivotal role in our community. In this intensely challenging job, you are the front line of defense against crime and protecting lives and property in our neighborhoods. And, your passion for public service and safety through education programs such as Senior Safety Day, Get to Know Your Police Department Day for children and police academies, which are designed to help citizens become more involved in crime prevention in their neighborhoods, helps keep Colorado Springs one of the nation's safest large cities. Furthermore, the Crimes Against Elderly Unit made a significant impact on one of our community's growing and vulnerable demographics by educating financial institutions and care providers on changes in mandatory reporting laws for at-risk adults.

Your professionalism and service didn't go unobserved. In recognition of your outstanding service, the International Chiefs' of Police Association awarded you an Outstanding Achievement in a Law Enforcement Volunteer Program for the Community Advancing Public Safety Volunteer Program Award, and the Victim Advocacy Unit received an Excellence in Victim Services Award. You also received re-accreditation by the Commission on Accreditation for Law Enforcement Agencies — a status you've maintained since 1991.

On behalf of City Council, thank you for your continuous commitment to our community. It is an honor to work beside you.

Respectfully,



Keith King,
City Council President

2014 Annual Report

Police Foundation of Colorado Springs



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Executive Director

Nicole Magic Soto

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The Honorable John Suthers

About PFCS

Police Foundation of Colorado Springs is a non-profit organization dedicated to aiding the Colorado Springs Police Department. Through donations of funds and resources, the Foundation supports Colorado Springs police officers by promoting excellence within the department, and improving public safety for the City of Colorado Springs.

Police Foundation of Colorado Springs provides an important avenue for the private sector to come alongside the department and support its mission. Traditionally, police foundations support police departments with resources not available from their respective cities. As the major source of private support, police foundations share in the vision that communities are made safer and better places to live thanks to the hard work and dedication of police officers.

2014 Highlights

In March, PFCS made a \$4,500 grant to the Colorado Springs Police Department to support one of the Department's Senior leaders to attend the **Senior Management Institute for Police** at Boston University.

The **Chief Richard W. Myers Scholarship Fund** was established in 2011 representing Chief Myers's dedication to education and his belief in investing in the future of our children. In July, PFCS awarded five scholarships totaling \$3,500.

In September, PFCS made a \$10,000 grant for a victim interview room and \$15,000 for technology upgrades in the Falcon and Stetson Hills interview rooms.

In a continuing effort to ensure that each officer has a **Medical Trauma Kit** in his/her possession, graduates of the October 63rd Academy each received a kit at the graduation ceremony. Thank you to Penrose Hospital/Centura Health for underwriting this effort.

In November, PFCS hosted the **29th annual Medal of Valor Luncheon**. The luncheon was held on November 15, 2014 and honored 11 brave CSPD Officers. Over 750 community members attended the luncheon.

In December, PFCS made a grant of \$12,995 to purchase a van for the Victim's Advocacy Unit to transport victims and their families. Thank you to McCloskey Motors for their \$5,000 contribution toward the purchase.

2014 Financials

Revenue:

Individual Donations	\$ 6,241.66
Grants	\$ 14,912.64
Medal of Valor	\$ 74,994.48

Expenses:

Medal of Valor	\$ 59,594.20
Medical Trauma Kits	\$ 4,991.11
Outreach	\$ 3,156.08
Administrative	\$ 712.90

Grants Distributed

CSPD	\$ 42,495.00
Scholarships (5)	\$ 3,500.00
Cadet Explorer Program	\$ 2,275.00
Peace Officers Memorial	\$ 1,500.00

Cash on Hand as of 12/31/14: \$116,343.47



The Pikes Peak Region Peace Officers' Memorial Committee accomplished all of the goals outlined in 2013. The memorial has been moved from America the Beautiful Park to Memorial Park, where the concept reflects the memorial being physically connected to the Veterans Memorial on the east side of the park.

The four events of the Fallen Officer Memorial Day weekend (the memorial itself, the social for families of the fallen, the Valor Run, and the Ball) were combined into one weekend as planned, and were very successful. The Memorial Ball had nearly 400 attendees, more than the previous three years combined, and helped to raise more than \$60,000 towards construction.

The committee continues to work on, and is very close to completing, the 501c3 application. GE Johnson and Thomas James Associates were instrumental in achieving the goals set for 2014. The committee is prepared to continue as planned for an even greater year in 2015. The development of numerous new partners, outside vendors, citizens of the community, and decision-makers provide a bright outlook for the completion of this memorial to the fallen officers of the region.



CHIEF PETER CAREY SPEAKING AT THE PIKES PEAK REGION PEACE OFFICERS' MEMORIAL SERVICE

CHIEF CAREY RECEIVES GOOD NEIGHBOR AWARD FROM FORT CARSON

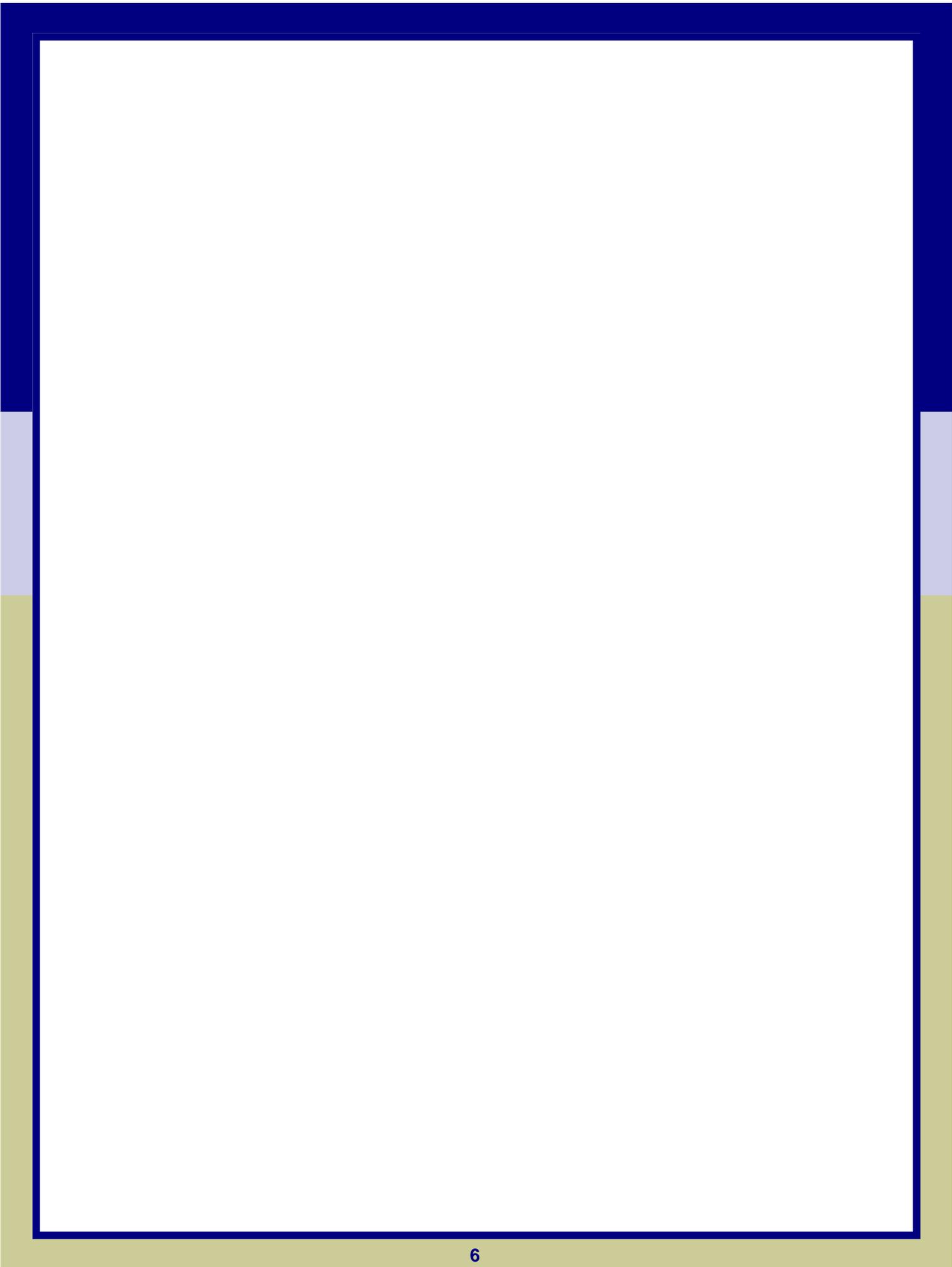
On September 16, 2014 Major General Paul LaCamera of the 4th Infantry Division and Joint Task Force presented Police Chief Peter Carey with the 2013 Good Neighbor Award at the 36th Annual Fort Carson Good Neighbor Induction Luncheon.

The Good Neighbor Award is designed to recognize one civilian each year from the communities surrounding Fort Carson who, through his or her efforts, enhances the quality of life for Soldiers and their families.

In acceptance of the award, Chief Carey was humbled and gave credit to the civilians, volunteers, and officers who work at the Colorado Springs Police Department. He emphasized the many partnerships forged with the Mountain Post including the Downtown Courtesy Patrol, the Armed Forces Disciplinary Control Board, the Civilian/Military Policing Collaborative meetings, and police escorts for returning Soldiers. The Chief spoke about his experience in Afghanistan in 2013, including his interaction with the Afghan National Police and the United States Military Advisors.



MAJOR GENERAL PAUL LACAMERA AND POLICE CHIEF PETER CAREY



COLORADO SPRINGS POLICE DEPARTMENT COMMAND STAFF



Vince Niski
Deputy Chief
Operations Support



Peter Carey
Chief of Police



Mark Smith
Deputy Chief
Patrol Operations



K. Thor Eells
Commander
Professional Standards



Tish Olszewski
Commander
Falcon



Fletcher Howard
Commander
Stetson Hills



Sue Autry
Police Administrative Services Manager
Management Services



Pat Rigdon
Commander
Specialized Enforcement



Kirk Wilson
Commander
Investigations



Rafael Cintron
Commander
Gold Hill



Sean Mandel
Commander
Metro Vice, Narcotics & Intelligence



Scott Whittington
Commander
Sand Creek

OPERATIONS SUPPORT BUREAU

DEPUTY CHIEF VINCE NISKI



The Operations Support Bureau is responsible for providing multiple police services to the citizens of Colorado Springs ranging from responding to local traffic complaints to investigating homicide cases. The Operations Support Bureau is also responsible for providing support to the Patrol Bureau by assisting on investigations, maintaining evidence, as well as executing search warrants, to name a few. The bureau is divided into five distinct divisions that provide the following comprehensive specialized and supportive services for the department:

- Conducting major criminal investigations
 - ◆ Homicides
 - ◆ Robberies
 - ◆ Sexual Assaults
 - ◆ Domestic Violence
 - ◆ Crimes Against Children
 - ◆ Financial Crimes
 - ◆ Missing Persons
 - ◆ Computer Forensics
- Providing for Victim Advocacy
- Participating in multi-agency task forces for criminal investigation purposes within an expanded jurisdiction
- Providing polygraph services
- Providing canine services
- Providing code enforcement as it relates to quality of life
- Responding to local traffic complaints
- Responding to situations requiring special weapons and/or tactics
- Providing crisis negotiation functions
- Planning and scheduling all police activities at special events
- Police Records and Identification services
- Providing financial services for the department
- Coordinating vehicle purchase and maintenance
- Processing and handling all property and evidence
- Developing and operating department information technology
- Coordinating efforts in vice and narcotics investigations
- Conducting analytical support for patrol operations

- Providing crime lab support
- Researching grant opportunities for law enforcement purposes
- Conducting internal investigations
- Training police recruits to become future officers
- Providing In-Service Training to existing staff

ORGANIZATION

The Operations Support Bureau, commanded by a Deputy Chief of Police, is made up of the following:

- Investigations Division
- Management Services Division
- Metro Vice, Narcotics & Intelligence Division
- Professional Standards Division
- Specialized Enforcement Division

INVESTIGATIONS DIVISION

COMMANDER KIRK WILSON



The Investigations Division is comprised of four sections: Special Victims, Violent Crimes, Technical Investigations, and the Metro Crime Lab. The Polygraph Unit also directly reports to the Investigations Division commander.

In 2014, the Investigations Division developed its own Mission Statement: *"The Mission of the Colorado Springs Police Department Investigations Division is to thoroughly and objectively conduct investigations and seek justice for victims."* This is accomplished through the dedication, hard work, and sacrifice of the division's 67 sworn and 40 civilian employees, together with the countless hours of work by our volunteers.

SPECIAL VICTIMS SECTION

The Special Victims Section is commanded by a lieutenant and is comprised of the Crimes Against Children Unit, Forensic Interview Unit, Crimes Against Elders Unit, Domestic Violence/Adult Sexual Assault Unit, Registered Sex Offender Unit, and the Runaway Unit. There are three sergeants, 22 detectives, four investigative specialists, and three Civilian Criminal Investigators assigned to the section. Additionally, the Special Victims Section is supported by two office specialists, a full-time Silver Key employee, and a variety of volunteers.



Special Victims Section. Pictured left to right, front row: Detectives Chris Sandoval and Samantha Lembergs, Forensic Interviewer Nikki Pitchford, Detectives Steve Aulino, Alan Van't Land, Mike Suarez, and Amy McCulley of Silver Key. Back row: Detectives Karim Fudge and Mike Lockhart, Sgt. Curt Hasling, Detective Terry Thrumston, Forensic Interviewers Shana Leeper and Robyn May, Sgt. John Koch, Detective Trisha Clippinger, Sgt. Mark Chacon, Detectives Roger Muller, Chris Laabs, Rob Ferri, and Ryan Knapp

Crimes Against Children (CAC) Unit

The CAC Unit is comprised of two sergeants and 10 detectives divided into two on-call response teams. In 2014, the CAC Unit handled 581 cases, a significant increase over the 489 in 2013. The CAC Unit detectives responded to 136 immediate callout situations requiring critical on-scene investigation.

The detectives initiate and conduct follow-up investigations of cases involving felony sexual assault, incest, felony child abuse, homicide of young children, and other serious or sensitive offenses. Detectives assemble and present completed investigations to the District Attorney's Office and participate in the prosecutorial phase of the investigations. Team members collaborate routinely with the District Attorney's Office, Department of Human Services, Probation, hospital personnel, and Forensic Nurse Examiners to seek justice for victims. Additionally, detectives work closely with the investigative specialists who conduct interviews with child victims and witnesses of physical and sexual assault abuse.

The success of the CAC Unit is based in no small part on the quality of those individuals assigned to the unit and their dedication to this community. Detectives often face a myriad of challenges and witness heart-wrenching events. These cases can be challenging to even the most experienced police officers and the success of CAC Unit is a testament to their professionalism and training.

In August 2013, the CAC Unit responded to a deceased infant who was found in a small space in the master bedroom closet of an apartment. Detective Alan Van't Land was assigned as the lead detective on the investigation. During the early stages of the investigation, there were conflicting statements given by the three occupants of the apartment as to how the infant ended up in the closet. Rather than taking the statements at face value, Detective Van't Land worked tirelessly for the next several months to follow up leads on the case by conducting numerous interviews and scene recreations. Additionally, he gave several case overview presentations to our

MDT partners and internal CSPD staff. Ultimately, the decision was made to present the case to a Grand Jury. In February 2014, Detective Van't Land, in conjunction with Chief District Attorney Jeff Lindsey, presented the case to a Grand Jury. During these proceedings, Detective Van't Land presented the facts of the case to the Grand Jury with confidence and a clear sense of ownership and understanding of the case. After one month of weekly hearings, the Grand Jury reached a decision and indicted two of the three occupants for Child Abuse Resulting in Death. The case has since been bound over for trial. This was the first case from the CAC Unit that had ever been presented to a Grand Jury.

Forensic Interview Unit (FIU)

The FIU is comprised of four Investigative Specialists who are assigned to the Special Victims Section. A Forensic Interviewer is specially trained to conduct interviews with children and at-risk adults to solicit uninfluenced statements critical to protecting the integrity of the investigation. They are a key component in conducting these sensitive investigations involving children and at-risk individuals due to their unique training and focus.

In 2014, the Investigative Specialists assigned to the FIU conducted over 500 child interviews. The results of these interviews laid the foundation for the criminal investigation that followed. The Investigative Specialists were a contributing factor in the successful prosecutions of those who perpetrate crimes on the city's special victim population.

In addition to conducting forensic interviews, the FIU also supplements the investigative process by preparing written documentation of their interviews, evidence collection, pre-screening both internal and outside agency referrals, courtroom testimony as expert witnesses, and a wide variety of other tasks that are critical to the criminal investigation.

Not only do the Investigative Specialists conduct interviews with child victims of physical and sexual abuse, they were often called upon by internal units within the CSPD to conduct interviews with those children that have witnessed violent crimes such as domestic violence and homicide.

Penny War Award.
Pictured left to right:
Shána Leeper, FIU,
Dr. Wilene Lampert,
Executive Director of
Safe Passage, and
Sgt. Curt Hasling,
CAC



Thanks to the generous donations and support of department employees, the CSPD was the winning Community Partner Agency for the Safe Passage Childrens' Advocacy "Penny War" Award. The CSPD raised \$1,100 for child victims of abuse in our community.

Crimes Against Elders (CAE) Unit

The CSPD CAE Unit was established in May of 2012. The unit consists of two detectives and a full-time employee from Silver Key who is specifically assigned to assist the unit. The unit specializes in investigating violent crimes perpetrated against victims age 60-69 with a qualifying disability, and all victims age 70 or older. In 2014, detectives were assigned to investigate 123 elder abuse cases compared to 72 in 2013.

The unit works closely with agencies to include other police departments, the El Paso County Department of Human Services Adult Protection Services, Silver Key, the District Attorney's Office, Pikes Peak Area Council of Governments, Resource Exchange, Senior Resource Council, and the CU Center for Aging. The goal is to not only provide a criminal investigation, but also assure the victim receives available community resources. Elder victims often face horrific abuse at the hands of family members and criminals looking to take advantage of their vulnerabilities.

In January of 2014, Detective Mike Suarez responded to an address regarding a deceased 98 year old female. Upon his arrival, he observed that the victim was living in a very neglectful environment. He was able to determine that the victim's daughter was responsible for her care and subsequently arrested her for Crimes Against at Risk Adult Resulting in Bodily Injury. During the court process, the suspect pled guilty to the crime and was granted a deferred sentence.

Domestic Violence/Adult Sexual Assault (DVASA) Unit

The Domestic Violence/Adult Sexual Assault Unit was combined in 2014 and consists of a sergeant and seven detectives, with support provided by two Civilian Criminal Investigators. The detectives conduct investigations on all felony adult sexual assaults involving persons 16 years of age or older. The unit also handles all felony domestic violence cases and specifically focuses on repeat offenders. The unit prepares and presents completed investigations to the District Attorney's Office for filing of criminal charges and participates in the prosecutorial phase of investigations. The unit also works closely with the community and department victim advocates.



DVASA Unit. Pictured left to right: Detectives Ryan Knapp, Joe Somosky, Roger Muller, Rob Ferri, Katie Benoit, Sgt. John Koch, Detectives Anthony Santoro, Tracy Speight, and Chris Laabs

Two complex cases investigated by the DVASA Unit in 2012 and 2013 were adjudicated in the fall of 2014. These two examples highlight the work involved in the investigation and eventual prosecution of crimes related to Domestic Violence and Sexual Assault.

In July 2013, the unit began investigating a stranger sex assault/robbery that was described as having no suspect information other than vague descriptions. The masked suspects forced entry, assaulted the victim, stole firearms, and other high-dollar electronics. The entire team assisted on the investigation into the identification of suspects that were eventually linked by DNA. The suspects pled guilty to Sex Assault with Force and were sentenced to 16 years to life indeterminate. This was adjudicated in October 2014.

In November 2012, the DVASA Unit responded to investigate a sex assault/kidnapping with a named identified suspect. The suspect fled Colorado and with the help of the U.S. Marshals Service and local law enforcement, was located and arrested in Mississippi. The suspect was convicted in

December 2014 on all charges and sentenced to 20 years to life indeterminate.

In 2014, the addition of a Civilian Criminal Investigator (CCI) to the Special Victims Section made a significant impact on sexual assault investigations. The amount of work generated by one investigator from May to December 2014 was significant. The CCI worked a total 249 cases (61 as the lead investigator), completed 629 reports, submitted 169 lab requests to the Colorado Bureau of Investigations (CBI), and recovered 186 items of forensic evidence.

Registered Sex Offender (RSO) Unit

The Registered Sex Offender Unit is responsible for monitoring and tracking sex offenders that reside within the city limits. The RSO Unit is currently staffed by three detectives who are responsible for monitoring nearly 1,300 registered sex offenders in Colorado Springs. The RSO Unit conducts compliance checks to verify the offender's correct address in order to comply with federal and state reporting requirements. With the assistance of several School Resource Officers, the RSO Unit conducted 2,029 home visits/address verifications in 2014.

In 2014, the RSO Unit initiated 140 investigations and obtained 116 arrest warrants for sex offenders who had failed to register or failed to verify their location as a homeless sex offender. As a result of those warrants, 86 arrests of non-compliant offenders were made. In 2014, the RSO Unit conducted eight Community Notifications for Sexually Violent Predators residing in Colorado Springs.

The RSO Unit provides assistance and resources to the 4th Judicial District Probation Department, the Department of Corrections Community Parole Officers, the Colorado Bureau of Investigations, as well as law enforcement jurisdictions nationwide. In 2014, the RSO Unit actively participated in a Legislative Working Group and a Sexually Violent Predator Assessment Team initiated and coordinated by the Colorado Sex Offender Management Board.

Runaway Unit

The Runaway Unit is comprised of one Civilian Criminal Investigator and supported by several volunteers. In 2014, there were 861 total runaway cases with 828 runaways returned and the

cases closed. The unit is working on establishing improved report-taking requirements, risk assessments, and follow-up with recovered runaways. The purpose of these efforts is to coordinate resources for the families involved, intervene on abuse situations, and identify at-risk youth. There were two cases involving former victims of exploitation and possible human trafficking in 2014. These cases were worked with Metro VNI. The Runaway Unit has also combined with the Adult Missing Persons Unit to conduct in-service training for Police Service Representatives and Community Service Officers. The Runaway Unit has other ongoing projects which include data cleaning of all runaway cases in LERMS and an informational pamphlet for parents of runaways.

VIOLENT CRIMES SECTION

The Violent Crimes Section is commanded by a lieutenant and is comprised of the Homicide Unit, Cold Case Homicide/Adult Missing Persons Unit, Assault Unit, Robbery Unit, and Victim Advocacy Unit. Within these units are three sergeants, 22 detectives, a Victim Advocate Coordinator, three staff advocates, and two Civilian Criminal Investigators. Three office specialists provide administrative assistance to the section and a cadre of approximately 50 volunteers supports the Victim Advocacy Unit and the Cold Case Homicide Unit.

Homicide Unit

The Homicide Unit utilizes two separate homicide teams, each with one sergeant and five detectives. Additionally, within the unit are two detectives and two Civilian Criminal Investigators assigned to the Cold Case Homicide/Adult Missing Persons Unit.

There were 23 homicides in 2014, and the Homicide Unit responded to a total of 156 callouts. Those callouts consist of numerous scene assessments for suspicious deaths, attempted murders, and kidnapping situations. When comparing the 2014 homicide rate with counts from the last five years, there has been a 4% decrease in homicides since 2010, when there were 24 homicides. This number has fluctuated over the last five years, with 2011 being the highest at 32 homicides. Of the 23 cases in 2014, 78% have been cleared either by arrest of the offender(s), justifiable homicide, or exceptional clearance. A

total of five cases remain open.

The unit generally maintains a 90% or better clearance rate, however, due to some difficult cases, the unit ended the year with a 78% clearance rate, still significantly above the national average of approximately 54%. Active leads are still being followed on the five unsolved cases, as detectives strive to solve all. The long-standing success of this unit is attributed to the high standards set for the unit, strong supervision, and a dedicated team approach to solving cases and seeking justice for the victims and their families.

A prime example of this teamwork and dedication can be found in the Bruce Nozalino investigation. While none of the homicides occurred in 2014, this exhaustive investigation went to trial in 2014. On June 06, 2001 the El Paso County Sheriff's Office responded to a sniper shooting in Palmer Lake where attorney John Ciccolella's home was shot into. Mr. Ciccolella, his wife, and two children were home. Luckily, no one was injured. On October 13, 2001 CSPD officers responded to a sniper shooting on Edgefield Drive where Judge Gilbert Martinez's home was shot into. Judge Martinez, his wife, and daughter were home. Again, no one was injured. On January 23, 2002 CSPD responded to a sniper shooting on S. Cascade Avenue where Mr. Ciccolella's law firm was shot into. Mr. Ciccolella suffered a gunshot wound to his head causing him to lose his right eye. His son was also present, however, was not injured. On November 30, 2008 CSPD responded to a sniper shooting on Amberly Drive. During this shooting, Richard Schreiner was shoveling his neighborhood walkway during a heavy snow storm. Mr. Schreiner died as a result of this shooting. During the investigations for each of these shootings, information was developed that showed the suspect to be Bruce Nozalino. Unfortunately, detectives were unable to establish probable cause for Nozalino's arrest on the individual investigations. Over the years, through a tremendous amount of effort and dedication, detectives were able to tie all of the cases together. Although circumstantial, when combined, the DA's Office believed it could be successfully prosecuted. While this synopsis does not remotely articulate the amount of effort that went into this investigation and subsequent prosecution, the detectives, in partnership with the DA's Office, were successful in the prosecution of Nozalino, ensuring that he would spend the rest of his life in

prison. This case has garnered national attention due to its sensational nature. The amount of investigative work conducted during these types of investigations is remarkable and spans from the highly technical to the basics of interviewing and interrogating suspects and witnesses. As is typical, detectives solved a very complex set of attempted murders and a murder with a relatively small amount of information to go on.

Cold Case Homicide/Adult Missing Persons Unit

In 2014, the Cold Case Homicide Unit and Adult Missing Persons Unit were combined into one unit, allowing for additional manpower to be utilized for these investigations. The unit consists of one detective who focuses on Cold Case Homicides, one detective who focuses on Adult Missing Persons, and one Civilian Criminal Investigator who primarily assists with Cold Case Homicides, and is available to assist on Adult Missing Persons cases as well. At the end of 2014, the unit had 92 unsolved Cold Case Homicides. The unit's successes in 2014 included the clearance of five homicides to include: Deborah May - 1972, Victor McLenden - 1975, Janet Conrad - 1976, Tyrone Bautista - 2001, and Tyrone Lyles - 2010. The unit continues to work leads on several other cases. The unit also investigated 153 missing persons cases and solved all but six, giving them an impressive 96% clearance rate. These successes are a result of long hours delving through a tremendous amount of information. The dedication to the cases, along with the advances in DNA analysis, have made the Cold Case Unit a model unit for other agencies in the state.

The unit has utilized some innovative tactics to get information out to the public and to keep the victims' families informed in their loved ones cases. One example that has proven beneficial is the use of social media. Cold Case has its own website and Facebook page. Information is updated frequently on these sites. Several calls and posts have been generated from people viewing the sites who wanted to provide information. Additionally, the Colorado Bureau of Investigation has spearheaded a program that places victim photos and names on playing cards. The cards are given to inmates who often hear information about crimes while incarcerated. These cards remind prisoners of cold homicides and of the need for information. The Cold Case Unit consis-

tently gets cases added to the deck of cards as homicides are solved. These programs, along with the media spotlights that the unit participates in, have helped with its success. As a result, Detective Montez was asked to participate, at the state level, as a member of the Cold Case Review Team and the Cold Case Task Force.



Homicide/Assault Team. Pictured front row: Detective Mike Montez, Sgt. Chuck Rabideau, Lt. Adrian Vasquez, Sgt. Andy James, and Detective Derek Graham. Middle row: Detective Jim Isham, Ken Larsen, CCI, Detectives Greg Wilhelmi, Wayne Bichel, and Christy Somersalmi, Jen Browne, CCI, Detectives Shawn Peterson, Don Chagnon, Jerry Schiffelbein, Paul Patton, John Havenar, and Deb Adelbush. Back row: Detectives Ryan Tepley and Phil Tollefson

Assault Unit

The Assault Unit consists of four detectives that are supervised by one of the Homicide Unit sergeants. This unit continues to show its value to our agency and community. Detectives within the Assault Unit primarily investigate first and second degree assaults. Although many of the cases do not require an immediate callout of the unit, they responded to 33 immediate callouts involving assaults in 2014. These cases are fully investigated with each detective maintaining a typical caseload of well over 15 investigations at any given time. The investigations they have conducted have certainly solved assaults that would not otherwise have been solved. Without a doubt, the arrest of many of these violent offenders has stopped future assaults or homicides. Detectives with the Assault Unit also respond frequently as part of the Homicide Unit response. Assault detectives work hand-in-hand with Homicide and often provide vital support to those investigations.

One investigation that exemplifies this is an incident that occurred on September 9, 2014 at the 7-Eleven store located at Galley Road and Circle Drive. This was an attempted murder that was motivated by race of the victims and documented as a hate crime. On this date, three African American males were walking toward the front door of the store when a white male, driving through the lot, began using racial slurs as he spoke to the males. After an argument ensued, the white male drove out of the parking lot,

eventually stopping in the eastbound lanes of Galley Road. The male then produced a handgun and shot at the African American males, striking one of them. The white male then drove away eastbound, but later returned, confronting the males once again. Witnesses heard an additional four to five gunshots. Fortunately, no one else was hit by the gunfire. As the white male drove away from the scene, patrol officers came into the area, stopping the male, who was combative and had to be tased. A full investigation was conducted by the Assault Unit. Critical evidence was recovered and an exceptional case was presented to the DA's Office and resulted in three counts of Attempted Murder being charged against the suspect. Due to the racial issues encountered in these types of investigations, they can be volatile and highly scrutinized. Because of the exceptional job conducted by the Assault Unit, no issues were encountered and the unit was applauded by the Southern Colorado Ministerial Union for bringing justice to the situation.

Robbery Unit

The Robbery Unit is one of the investigative components that make up the Violent Crimes Section. The unit has expanded from two investigators and an analyst in 1998 to its current strength of six detectives, one sergeant, and one full-time analyst. In 2014, the unit was tasked with investigating approximately 418 robberies, many of which were pattern crimes carried out by the same individuals. The Robbery Unit is the primary investigating entity of all robberies within the city's jurisdiction and responded to 59 immediate call-outs in 2014. Team members enjoy the unique opportunity to operate as a combined high-level, specialized investigative unit and a street team.



Evidence recovered from armored car heist December 23, 2014

The Robbery Unit employs basic methods such as surveillance, neighborhood canvassing, link analysis, interviewing of witnesses, and area saturation.

As information is developed, investigators use more technologically-oriented methods, such as GPS tracking and video enhancement. When potential suspects are identified, court orders are obtained to gather more in-depth information on suspects. This helps by shedding more light on suspects' locations at given times as well as who their associates might be.

One investigation that exemplifies the work done by the unit began in December 2013 and continued through January 2014. The Robbery Unit took on a prolific bank robbery pattern involving a group of takeover robbers. While it was apparent from the start that it would not be an easy investigation, there were indications the suspects, based on their actions, were more confident than they should have been. The suspects waited nearly a month to strike after their first robbery. When they did, they fled the scene in a stolen car, which was recovered a short distance away. Their MO and description were recognized by a federal parole officer, who contacted robbery investigators and advised them of his client who recently relocated from out of state. Detectives now had a possible suspect, but there was much to be done to connect him to the current pattern and to identify his accomplices. Through constant attention to every detail and intensive follow up of every lead developed, detectives were able to confidently connect the main suspect to the pattern. Two more holdups would occur as detectives identified likely confederates, most of whom were related and/or connected through a gang based in Nashville, TN, that also has a long history of activities in Colorado Springs. Following the third robbery a week later, detectives had identified two probable routes and destinations likely to be taken by the suspects. The next time it snowed (another tendency the suspects displayed), members of the unit responded to these locations in hopes of spotting the group, whose main vehicle had not yet been identified. Within a very short time span, a vehicle showed up at one of the two predetermined locations and detectives recognized the driver. All five suspects were in the car and were taken into custody without a struggle as they exited the vehicle and before they were able to flee or enter their apartment. All of the money was recovered from that holdup, along with clothing and disguises worn during the other takeover robberies.



Evidence recovered from armored car heist December 23, 2014. Pictured left to right: Detective Jeremy Tidwell, Detective Reagan Breaux, Sergeant Dale Fox, Detective Kory Dabb, and Detective Cliff Gregory

Victim Advocacy Unit (VAU)

The CSPD Victim Advocacy Unit (VAU) is an integral part of the department's investigative response to crimes covered by the Victim Rights Act. The unit consists of three full-time grant-funded advocates and a coordinator, who is a full-time CSPD employee. Additionally, the Victim Advocacy Unit has an amazing cadre of approximately 40 volunteers, without whom the unit would not be able to provide the current level of service.

The unit provides a high level of victim services to the community through a number of means. The VAU is supported by two grants: the Victim Assistance and Law Enforcement (VALE) Grant and the Victims of Crime Act (VOCA) Grant. The VAU is also supported by approximately 40 volunteers who are specially trained through a yearly CSPD Victim Advocacy Academy. The volunteers are required to attend a class once a week for five hours over a span of 12 weeks. Afterward, they graduate and become part of the CSPD VAU program. The VAU assisted 7,549 crime victims in person, by telephone, or by mail in 2014.

Advocacy services include crisis counseling and support, referrals to community services, assistance with victim compensation applications, and personal victim advocacy. The VAU plays an integral role in the CSPD's commitment to being responsive to the community, supporting crime victims, and coordinating services. From June 2012 through June 2014, the CSPD responded to more than 2,700 calls where our elder population had been victimized. These crimes are believed to be reported one in 14 times. Partly as a result of these statistics, the VAU was selected in 2014 to receive a grant that allows the hiring of one more full-time advocate. This advocate will focus

on the needs of our elderly victims and will be hired in February 2015. As part of this process, the Senior Victim Assistance Team (SVAT) was moved under the VAU to ensure all victim advocacy is consistently administered.

In addition to the normal responsibilities of the VAU, the unit continues to be a vital piece of our response to human trafficking cases. These types of investigations are becoming more prevalent and quite often deal with juveniles being trafficked as part of a prostitution enterprise. As a result of their exceptional work in this area, Mari Dennis, the VAU Coordinator, was appointed by the Governor to the Colorado Human Trafficking Council for her expertise in providing direct services to victims of human trafficking.

In June of 2014, our Victim Advocacy Unit was honored by being selected as the premier large agency winner of the International Association of Chiefs of Police Excellence in Victim Services Award. This was a tremendous honor as our VAU competed on an international level for this award.



IACP Award, June 2014. Pictured left to right: Anna Auwae, Senior Analyst, Deputy Chief Vince Niski, Lieutenant Adrian Vasquez, Deputy Chief Mark Smith, Mari Dennis, Victim Advocacy Unit Coordinator, Marcia Wall, VAU Volunteer, and Amanda Terrell-Orr, Grants Program Administrator

Additionally, VAU personnel gave a presentation to the Police Foundation that resulted in the Foundation awarding the CSPD with funds to purchase a minivan to transport victims of crime and the funding for a "victim friendly" interview room. These two monetary awards will help the CSPD provide even better services to the victims of our community.



VAU van courtesy of The Police Foundation and McCloskey Motors. Pictured left to right: Chief Pete Carey, Lieutenant Adrian Vasquez, Victim Advocacy Coordinator Mari Dennis, Victim Advocates Heather Donaldson, Erika Vida, and David Shaw, Ann McCloskey, Thom McCloskey, Joe McCloskey, and Mayor Steve Bach

TECHNICAL INVESTIGATIONS SECTION

The Technical Investigations Section of the Investigations Division is comprised of four units: the Financial Crimes Unit, the Pawn Unit, the Internet Crimes Against Children Unit, and the Computer Forensics Unit. The section is supervised by a lieutenant and two sergeants and contains 11 detectives, one Civilian Criminal Investigator, a grant coordinator, and one office specialist. The section also benefits from the support of four civilian volunteers.

Financial Crimes Unit

The Financial Crimes Unit consists of six detectives, a Civilian Criminal Investigator, and one sergeant, and is responsible for investigating pattern and serial financial crimes throughout Colorado Springs. These crimes include identity theft, counterfeiting, check and credit card fraud, Internet and mail scams, and certain highly complicated theft and embezzlement cases. Financial cases often involve dozens or even hundreds of victims, as well as multiple suspects and sophisticated criminal networks that operate across multiple jurisdictions. The unit relies on three volunteers to help with data entry, tracking counterfeit bills, sending out victim letters, and other tasks associated with unit objectives.

The Financial Crimes Unit routinely works with other units both inside and outside the department; and as a result, clears numerous cases that stem from crossover crimes such as burglaries, car break-ins, motor vehicle thefts, and mail thefts. These cases can evolve into more violent crimes including homicides, felony assaults, robberies, and illegal drug distribution.



Financial Crimes Unit. Pictured left to right: Officer Joe Dumont, CCI A.T. Cope, Detective Ellen Bramwell, Volunteer Jim Parker, Detectives Rod Biechler and Wayne Lambert, CCI Keith Brown, Detectives Mike Flynn, Jennifer Pitt, Josh Bliss, and Sgt. Todd Drennan

During 2014, over 3,000 felony cases were referred to the Financial Crimes Unit and each

detective carried an active case load of 95-100 cases for the year.

Pawn Unit

The Pawn Unit, housed with the Financial Crimes Unit, has one detective who has geographic responsibility for the entire city. The detective is responsible for completing inspections and reviewing transactions to ensure the city's 50 pawnshops are fulfilling their reporting requirements in compliance with municipal and state regulations. The detective also assists with investigations involving stolen/pawned items, and helps to monitor 45 precious metal dealers within the city. The Pawn Unit recovered over \$112,000 of stolen/pawned property in 2014. An office specialist and a volunteer assist the Pawn Unit with data entry and monitoring of the day-to-day pawn transactions.

The Pawn Unit uses "Leads Online" as the pawn database. This database has greatly improved the department's ability to track and recover stolen property that is pawned, and increased the number of criminals arrested for pawning stolen property. As an additional benefit, Leads Online provides "Report It," a free, web-based inventory program for citizens to securely catalog photos, serial numbers, receipts, and other documentation to identify property for accurate crime reporting and recovery.

Internet Crimes Against Children (ICAC) Unit

The ICAC Unit investigates the sexual exploitation of children via digital media. The unit is staffed by a sergeant, a civilian grant coordinator, and two full-time detectives who conduct criminal investigations and provide training and technical support for the Colorado ICAC Task Force. Most of these cases are complex and require continuous training and education to keep up with evolving technology. The Technical Investigations Lieutenant serves as the ICAC Task Force Commander for the state of Colorado.

The Colorado Springs Police Department serves as one of 61 nationwide ICAC Task Force lead agencies. The ICAC Unit is partially funded with a federal grant provided by the Department of Justice, Office of Juvenile Justice/Delinquency Prevention. This grant funds a full-time ICAC detective and a full-time grant coordinator, along with training and equipment for the ICAC detectives and the Computer Forensics detectives. The

Colorado ICAC Task Force is comprised of 80 federal, state, and local law enforcement agencies around the state and is part of more than 3,000 agencies in the United States actively working to rescue children being exploited on the Internet. The task force improves communications and cooperation between these various law enforcement agencies, as most ICAC crimes involve widespread jurisdictions. The CSPD ICAC detectives work closely with agents from HSI/ICE, as well as investigators from all military branches in the Colorado Springs area. The task force also strives to educate citizens about Internet safety and welcomes requests for presentations.

Computer Forensics Unit

The Computer Forensics Unit is integrated with the Internet Crimes Against Children Task Force and supports this initiative with digital forensic analysis and technical expertise. The unit is supervised by the same sergeant that supervises the ICAC Unit and is staffed by two full-time detectives/digital forensic investigators. They also support the entire police department by conducting forensic analysis on all types of digital media.



Pictured:
Detectives
Bryan Rogers
and
Rod Curtis
in the Mobile
Computer
Forensics Lab

In 2014, the unit conducted over 700 forensic analyses of digital media for criminal cases ranging from financial crimes to child pornography to homicides. This involved examining computers, external hard drives, tablets, smartphones, video gaming units, and other devices that can store digital information.

METRO CRIME LAB SECTION

The CSPD Metro Crime Lab (MCL) is comprised of five different scientific/forensic disciplines and provides direct support to the Investigations Division of the Colorado Springs Police Department and the El Paso County Sheriff's Office. The MCL provides expertise in Crime Scene Investigation, Chemistry, DNA, Firearms Examination, and Latent Fingerprint Examination.

Crime Scene Unit



CSI Team. Pictured left to right: Sharon Morales (EPSO), Jesa Chittum, Amanda Spears, Frank Negley, Dan Dilts, and Peter Quick

Crime Scene Investigators (CSIs) respond at the request of detectives to process major crime scenes. Processing entails such tasks as photography, locating and collecting evidence, compiling reports, and subsequently providing any requested analysis and expert courtroom testimony. Crime Scene Investigators maintain certifications in a variety of specialized disciplines such as bloodstain pattern analysis or footwear impression analysis. In 2014, the unit acquired a 3-D scanner which allows a scene to be scanned and various view applications and effects, such as animation, to be performed. The CSIs have also taken the lead in the coordination and implementation of the new Digital Image Management System (DIMS) that will eliminate the need to manually produce photo CDs in the vast majority of cases. The system will also allow patrol officers to download directly to the system rather than submitting a CD to Evidence, and a chain of custody and strict security of all images can be maintained.



Clandestine grave excavation related to missing person case, October 2014

Chemistry Unit

The Chemistry Unit primarily provides analysis of drugs or other unknown substances. The chem-

ists are constantly responding to an ever-changing array of designer drugs, in addition to the common street drugs. The chemists work closely with the Metro VNI Unit and DEA, with their analysis being critical to the identification and confirmation of controlled substances for prosecution. Many of their cases involve large-scale distribution cases and the chemists are frequently called upon to testify to their findings in court. The chemists have also been called upon to address changes brought about by the legalization of marijuana, such as edible products and synthetics.



Chemistry Lab

DNA Unit

The DNA Unit currently accepts casework for Homicides, Stranger Sexual Assaults, and any special needs cases such as pattern crimes. In 2014, the unit was awarded a National Institute of Justice Grant for backlog reduction that will allow the unit to hire a third analyst for approximately 18 months. This addition should greatly increase turnaround time for current cases, as well as reduce the number of backlogged cases. The position will also bring stability and redundancy to the unit which has not been available since its inception. The grant period will allow for the assessment of the actual case capacity of the unit, and permit the lab to prepare to seek funding for retention of the position upon completion of the grant. In 2014, the DNA Unit contributed to the successful identification and prosecution of the suspect in the 1976 cold case homicide of Janet Conrad at the Antler's Hotel.



Pictured:
Becky Strub,
DNA Analyst

Firearms Unit

In 2014, the Firearms Unit worked closely with ATF to develop protocol and initiate an aggressive

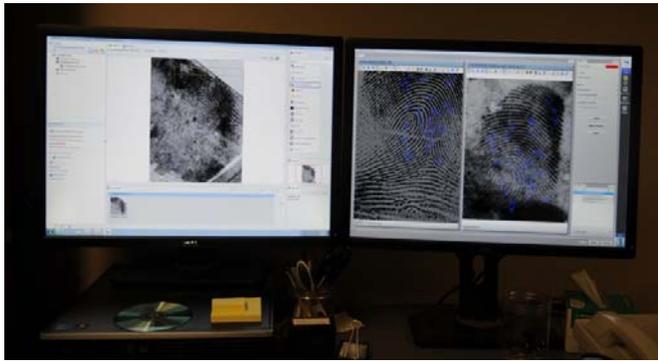
program to utilize National Integrated Ballistic Information Network (NIBIN) to its full potential. The program is designed to ensure that recovered shell casings are routinely submitted to the Colorado Bureau of Investigation for imaging, analysis, and entry into a database, and the generated results and investigative leads are rapidly distributed to investigators. Casings are compared in an effort to link firearms cases to one another, thereby generating investigative leads in the associated cases. The goal is to successfully arrest and prosecute suspects and quickly remove illegally used weapons from the streets. The program began submittals in mid-November, and within two weeks, the first "hit" was recorded. The program has continued to see success more quickly than first anticipated due to the diligence of officers collecting and submitting the evidence.



Pictured: Stefanie Watkins, EPSO Firearms Analyst

Latent Print Identification Unit

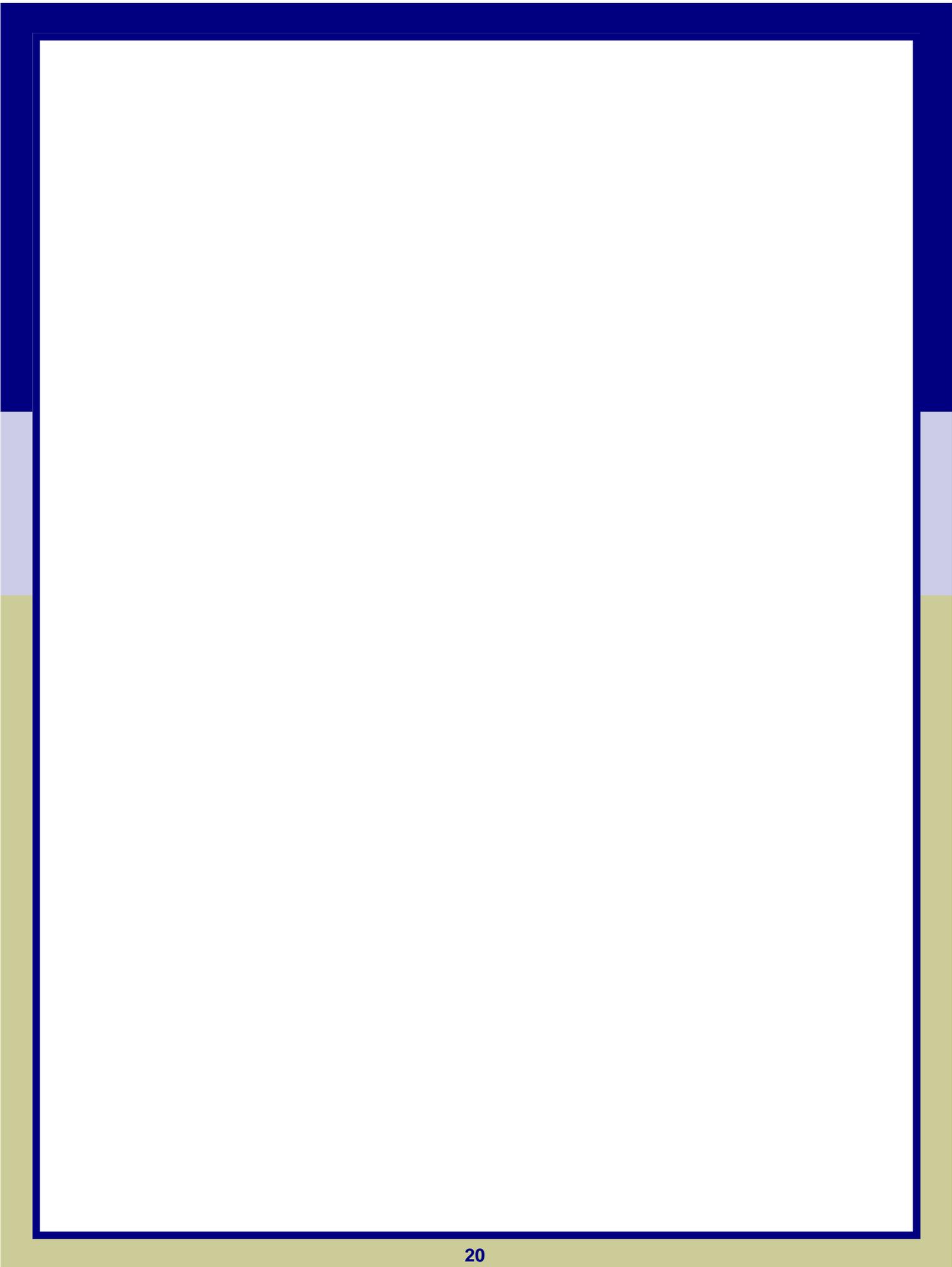
The Metro Crime Lab added a Latent Print Identification Unit with the addition of a full-time Latent Print Examiner in 2014. Prior to the addition of this position, the latent print examinations had been done on a part-time basis by two qualified Crime Scene Investigators. The continued growth of the city and county, as well as the growth and success of the CSO program, has contributed significantly to the number of fingerprints collected and submitted for evaluation, comparison, and entry into AFIS of qualified prints. Every fingerprint card submitted into evidence is evaluated and the prints appropriately categorized. AFIS quality prints are submitted and comparisons are made for any candidate lists generated. Fingerprints collected and analyzed by the Metro Crime Lab played a significant part in the investigation and eventual prosecution of Macyo January for the homicide of a Fort Carson soldier and his pregnant wife.



Fingerprint Analysis

Volunteers

The Metro Crime Lab is significantly aided in many areas by extraordinarily talented and dedicated volunteers. The Latent Print Identification Unit has counted on volunteer Lillian Caballero for many years to file all of the 10 print cards from booking at CJC, allowing the examiners immediate access to those prints for comparisons. Volunteer Myra Valdez, a qualified latent print examiner, has assisted in technical review of identifications, allowing those reports to be released in a more timely manner. Karen Heidenreich assists with administrative paperwork for the fingerprint unit. Volunteer Heather Edwards performs safety checks, monitors expiration dates for consumables, and any other lab administrative duties as requested. Heather Fonte began as an intern from UCCS and transitioned to a volunteer in order to assist with the large project of scanning old photographs, primarily homicides, from various film formats into a digital format that will be accessible in the new DIMS system. She is assisted by another UCCS Intern, Shea Gaggi.



MANAGEMENT SERVICES DIVISION



MANAGER SUE AUTRY

COMMUNITY ADVANCING PUBLIC SAFETY (CAPS) VOLUNTEER PROGRAM

2014 was a tremendous year for the CAPS program. Nearly 700 volunteers provided much-needed services to the city's police and fire departments and Emergency Preparedness Office, serving an unprecedented 75,000 hours supporting staff in these public safety agencies.

Among the many diverse opportunities that strengthen the CSPD's services are four innovative volunteer positions:

- **Public Safety Camera System**
In 2014, volunteers served over 800 hours supporting the department's Gold Hill Division as a critical part of a larger public safety initiative.
- **Investigations**
Volunteers served 2,700 hours in 2014 in the department's Special Victims and Violent Crimes Units assisting detectives with case reports, victim phone contact, and other critical research.
- **Training Scenarios**
Volunteers served over 500 hours in role-play "acting" scenarios to support officer trainings both in the field and at the department's Training Academy.
- **Strategic Information Center (StIC)**
Volunteers in the Tip Processing Unit process a variety of incoming crime tips including tracking Crime Stoppers tips, and served over 1,300 hours in 2014.



It is these and so many additional volunteer roles that earned the CSPD a prestigious award in 2014 for *Outstanding Achievements in a Law Enforcement Volunteer Program*, granted by the International Association of Chiefs of Police (IACP).

The department is extremely proud of this esteemed recognition.

In 2014, the CSPD hosted the first-ever Emergency Services Volunteer Chaplain Academy for El Paso and Teller Counties. Participants from across five organizations successfully completed 50 hours of comprehensive training in topics pertinent to a Chaplain's duties.

Volunteers in the CAPS program have been fully accepted as the way the CSPD does business, realizing its vision of *"transforming delivery of public safety services through volunteerism."*

FISCAL SERVICES SECTION

The CSPD's Fiscal Services staff works closely with the city's Finance and Budget Offices to ensure taxpayer dollars are properly managed. Following the city's established budget development guidelines and funding allocations, the Fiscal Services Section works with the CSPD command staff to develop an annual budget that allows the department to efficiently meet its organizational goals. This budget is then tracked closely throughout the year to ensure compliance with our contractual obligation to the community.

During 2014, the Fiscal Services Section managed \$100 million in expenditures and contracts, tracked approximately 35 grants, and processed in excess of \$5 million in revenues.

HUMAN RESOURCES SECTION

The Human Resources (HR) Section is responsible for providing services to 940 full-time employees and 63 temporary employees. The CSPD's HR Section provides services such as employee relations, payroll, recruiting, selection, performance management, sworn promotional processes, leave processing, policy interpretation, and civil service compliance. Some of the HR initiatives for 2014 included:

- Conducting the promotional process for the rank of lieutenant.
- Hiring 41 recruits, plus 7 laterals, for the April 2014 Academy.
- Commencing recruiting for a March 2015 Academy by reviewing and processing over 1,600 applications and hired 34 sworn applicants (29 recruits, 5 laterals).
- Hiring 72 new civilian and temporary employees.
- Implementing a new background investigation software to create and enhance efficiencies in the background investigation process.
- Finalizing the mandatory Physical Abilities Test (PAT), which included finalizing the process, the relevant policy, and tracking components.
- Reducing staffing costs by effectively managing the court compensation costs in regard to officer court appearance time through call-offs (on and off duty).

POLICE INFORMATION TECHNOLOGY SECTION

After being introduced by the Motors Unit in 2013, electronic ticketing was rolled out to patrol in 2014. The result has been some efficiency gains for citizens and officers as, in most cases, it takes less time to produce the summons. Citizens lose less time in their schedule, and officers are available to respond to other calls more quickly. Internal efficiencies were also gained for the Records & Identification Section and the Municipal Court as a result of reduced data entry and electronic tickets from the CSPD to the court.

New Officer Performance Reports were developed to provide consistent statistical information for the department. These performance metrics contribute to information and, therefore, measurement of both the patrol division and officer's performance.

LERMS, the records management systems for the CSPD, and Mobile Field Reporting (MFR) underwent an upgrade in 2014, resulting in enhancements that provided additional functionality. Improvements included additions to the Career Criminal module, allowing better management of registered sex offenders and giving a total picture of a criminal from one source of data. This change enhances the data for investigative pur-

poses when researching cases and searching for suspects. Modifications to the recovered property functionality in MFR allows officers to pull up stolen property and mark it as recovered rather than having to repeat the data entry on their supplement report. MFR now also has the ability to pull up case information from LERMS by way of a 'hot link' from a suspect's activity, providing the officer in the field with a better picture of the suspect and allowing more investigative capability while out in the field.

Accident Entry form was added to the Field Reporting system, which provides for accident data to come into the records management system electronically. This change has resulted in more up-to-date accident data in the system for reporting to the state, as well as for the City Engineering Division in its evaluation of traffic safety.

RECORDS & IDENTIFICATION SECTION

The Records & Identification Section is comprised of 40 highly-trained Office Specialists and Police Fingerprint Technicians that are dedicated to providing exceptional customer service to citizens and the law enforcement community. The section is staffed 24 hours a day, seven days a week, to offer support and advice not only to CSPD officers, but also regional law enforcement personnel. In addition, the section is the official repository for all police generated reports and information.

In a cooperative and cost-saving partnership with the El Paso County Sheriff's Office, the Records & Identification Section provides staff to photograph and fingerprint all persons booked into the El Paso County Criminal Justice Center. The CSPD Records Section also hosts the records management system for the City of Fountain Police Department and processes certain police records for their agency. These partnerships have the added benefit of offering CSPD officers access to regional arrest information and criminal history information.

In addition to other responsibilities, the section provides fingerprinting services to the public at the Police Operations Center six days a week from 7:00 a.m. to 5:00 p.m. To better meet the needs of citizens, hours of fingerprinting are offered one

day per week at the Stetson Hills Substation. The service at Stetson Hills will be expanded to three days per week beginning March 2015. The section is also fortunate to have a well-trained cadre of professional volunteers who willingly give their time to assist paid staff in providing fingerprint services to the public.

It is the responsibility of the Records & Identification Section to accurately process the information related to persons who are required to register as sex offenders. This registration data is then used throughout the department by officers to ensure that the offenders are in compliance with the terms of their sentence. In 2014, the Records Section staff processed approximately 2,589 registrations.

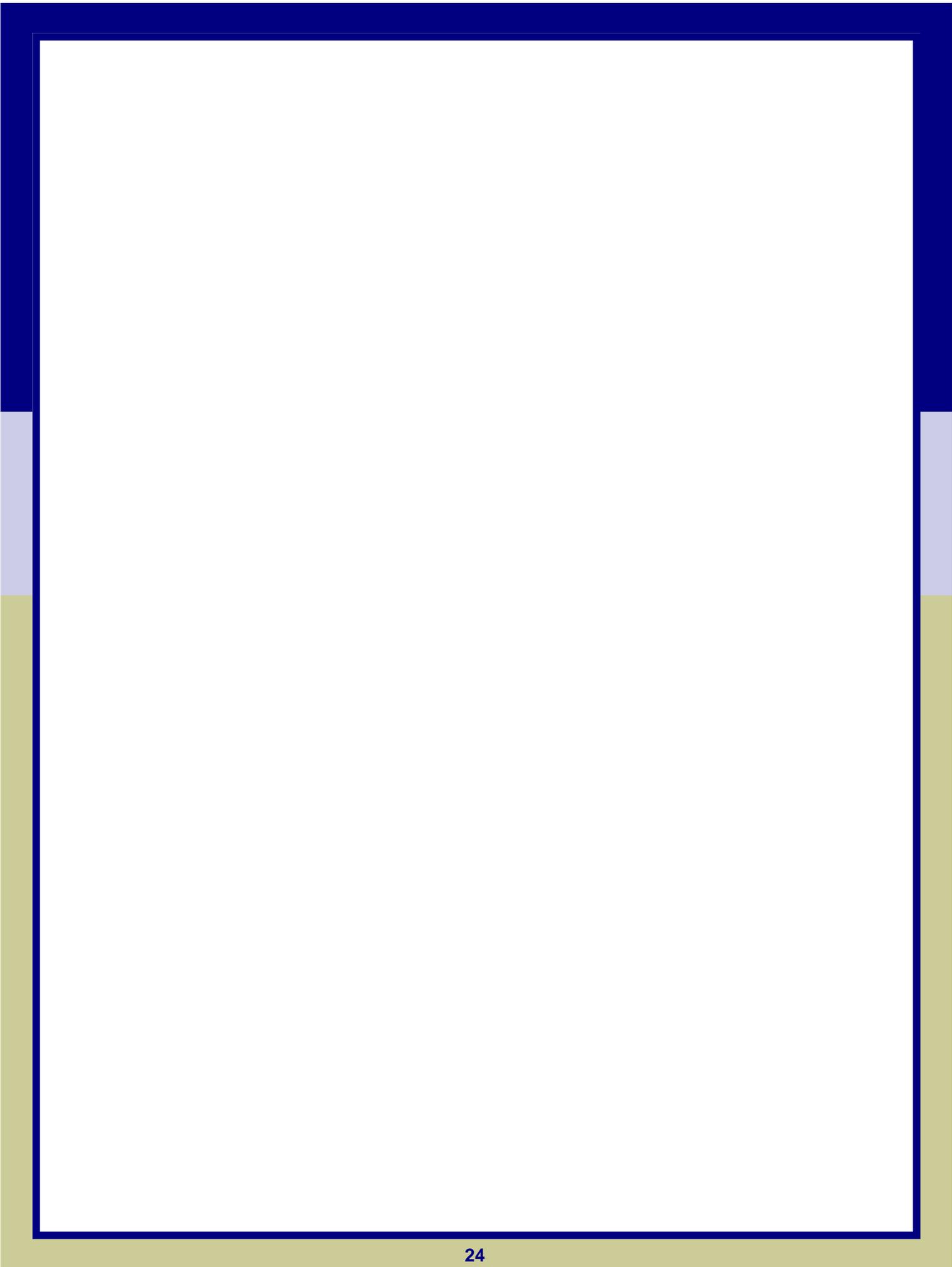
Through the implementation and application of value stream improvement methodologies, 2014 saw the launch of a never before tried program of permanently placing Records staff at each CSPD substation to offer direct support to officers.

BODY WORN CAMERA PROJECT

Although the department began development of a Body Worn Camera (BWC) pilot project in 2013, CSPD decided to delay completion of the policy and process until “best practices” were developed and released by the International Association of Chiefs of Police (IACP) and the Police Executive Research Forum in the spring of 2014. Similar to other agencies, the Colorado Springs Police Department is interested in adding BWCs to its operation in order to enhance transparency and quickly resolve conflict between the department and the community. Studies demonstrate that the introduction of Body Worn Cameras in many jurisdictions has reduced citizen complaints and provided an opportunity for greater dialogue between the respective community and its police department. Following the events in Ferguson, Missouri, and New York City, the focus on utilization of BWCs has been greatly enhanced. The CSPD seeks to complete the pilot as soon as possible in order to implement a program as funds become available.

Because the program involves proper collection, storage, and retrieval of evidence, as well as community relations, it was especially important that a policy be developed to ensure consistent

usage and protocol by the participating officers. Following policy development, officers were educated on department expectations and functionality of the six different cameras, which are being tested for a period of 30 days each. Officers must then complete a thorough questionnaire about each camera experience as part of the evaluation. The camera assignments were selected to include different shift times and locations to ensure proper evaluation of functionality. The Police Foundation funded expenses related to the project and a final selection will be made at the end of the pilot.



METRO VICE, NARCOTICS & INTELLIGENCE DIVISION

COMMANDER SEAN MANDEL



The Metro Vice, Narcotics & Intelligence (MVNI) Division is a multi-jurisdictional task force whose mission is to:

- Interdict, disrupt, and investigate the illegal manufacturing, sales, and distribution of illegal narcotics in the 4th Judicial District.
- Interdict, disrupt, and investigate Human Trafficking in the 4th Judicial District.
- Collect, analyze, and disseminate actionable intelligence throughout the 4th Judicial District.

Agencies comprising the MVNI Task Force include:

- Colorado Springs Police Department
- El Paso County Sheriff's Office
- Teller County Sheriff's Office
- Fountain Police Department
- Woodland Park Police Department

MVNI operates under partial funding from the High Intensity Drug Trafficking Area grant through the National Drug Policy Office, seized assets, and budgetary provisions from participating agencies.

Additionally, the participating agencies provide personnel as Task Force Officers (TFOs) to the Drug Enforcement Agency (DEA), Federal Bureau of Investigation (FBI), and Bureau of Alcohol, Tobacco and Firearms (ATF). This partnership allows for enhanced investigative resources for the crimes under the various federal agency jurisdictions.

Success highlights during 2014:

DRUG ENFORCEMENT ADMINISTRATION (DEA) SOUTHERN COLORADO DRUG TASK FORCE

DEA Task Force officers routinely work complex conspiracy narcotic investigations, as well as undercover investigations. These investigations often involve Title III investigations that require coordination with other federal, state, and local law enforcement agencies. These investigations resulted in the recovery of over 200 pounds of

methamphetamine and 10 kilograms of cocaine.



Additionally, the Task Force seized over \$1,700,000 in U.S. currency, houses, and vehicles from Drug Trafficking Organizations this year.



A significant accomplishment was achieved this year when Detective Douglas Trainer received the Award of Excellence for his outstanding work in several international narcotics investigations from the High Intensity Drug Trafficking Area (HIDTA) at its National Conference. The Award of Excellence is given annually to one drug investigator in the United States participating in a HIDTA task force.

MVNI HUMAN TRAFFICKING INVESTIGATION TEAM

The Human Trafficking (HT) Investigation Team was formed in December 2013 and began operations in January 2014. The unit consists of two detectives and a sergeant who, in addition to HT functions, oversees other teams within MVNI.

The implementation of investigations was not slow and steady, but instead exploded immediately. With the assistance of a part-time civilian investigator, an intern, and two dedicated volunteers, the team soon found itself immersed in several complex and extensive investigations. One of these investigations led to the arrest of an 18 year old male who was soliciting young girls through various social media, requesting and receiving compromising photos, and then threatening to post these photos if the girls did not submit to his demands for more photographs or even meeting for sex. In all, over 150 potential victims were identified. The suspect was arrested and convicted of multiple felonies with a lengthy prison sentence.

The HT Investigation Team initiated 76 case reports in 2014 surrounding Human Trafficking and Prostitution resulting in:

- 36 Separate Operations (12 Multi-Agency)
- 22 Felony Arrests
- 47 Misdemeanor Arrests
- 26 Juvenile Victim Recoveries
- 44 Adult Victim Recoveries
- 22 Pimps Identified, 14 Pimps Arrested
- 17 Johns Identified and Arrested
- \$94,354.80 in Seized Cash
- \$1,216.60 in Seized Narcotics

STRATEGIC INFORMATION CENTER (StIC)

The StIC is a support unit responsible for continually leveraging technology while utilizing a set of systematic, analytical processes aimed at providing timely, targeted information related to crime patterns and crime trends. Analysts provide Criminal Investigative and Intelligence Analysis, Tactical and Strategic Crime Analysis for various CSPD units including Metro VNI, Patrol and Property Crimes, Major Crimes, the Gang Unit, and Human Trafficking. In 2014, analysts created and disseminated over 500 Crime Bulletins to officers and outside law enforcement agencies. Bulletin information includes notification of crime patterns and wanted persons and officer awareness and safety information.

The most notable property crime pattern of 2014 involved commercial burglary. In March 2014, the StIC identified a pattern where commercial businesses were targeted. In many of these crimes, the alarm wires and/or electrical wires

were cut and safes were pried or stolen. Additionally, specialty stores such as liquor, cigarettes, and cell phones were targeted for merchandise. Using a multi-faceted analytical approach, the property team worked closely with Investigations and multiple other agencies to identify and apprehend over a dozen suspects. Many of the suspects have ties to a larger organized criminal enterprise, which includes at least 10 states and is believed to be responsible for hundreds of cases. Since the arrests, crimes in this pattern ceased and commercial burglary levels declined to their lowest levels of the year.

Analysts provide ongoing analysis in support of departmental efforts related to traffic safety. The CSPD participated in the initial training for the Data-Driven Approaches to Crime and Traffic Safety (DDACTS) in 2013. DDACTS integrates location-based crime and traffic data to assist law enforcement with effectively and efficiently deploying resources. Areas which had overlapping crime and traffic accident hot spots were examined as points of interest. Each division commander decided on a focused area for their DDACTS deployment. The goal of the DDACTS program is to improve the quality of life for citizens in identified geographic areas, reduce traffic accidents, and disrupt criminal activity. The CSPD implemented the DDACTS model in the first quarter 2014. During the year, StIC produced quarterly reports for each division commander that provide information used to evaluate the program, including calls for service detail, officer initiated activity, traffic accident and ticket statistics, and crime and arrest metrics for the DDACTS zones.

During 2014, the StIC successfully implemented and deployed ATACRaids, an easy to use, web-based secure data visualization and dashboarding tool that allows users to quickly and efficiently map and analyze crime data in order to identify crime patterns and hot spots. The software suite also includes RAIDSONline, a public-facing online crime mapping program.

NARCOTICS STREET TEAMS

The MVNI Division has two “street teams” that are primarily concerned with investigation of street-level narcotics sales and distribution. The teams normally focus on the end level dealer and intermediate suppliers. As the network is identified, the teams will then coordinate with the DEA

Task Force to continue the case up the distribution chain. In addition, these teams conduct liquor enforcement, marijuana enforcement, and prescription fraud.

During 2014, the two street teams were responsible for:

- 328 Felony arrests
- 7.5 lbs. heroin seized
- 6.1 lbs. cocaine seized
- 57.1 lbs. marijuana seized (in violation of current law)
- 25.8 lbs. methamphetamine seized
- 45.14 lbs. synthetic THC (Spice) seized
- \$228,493 in U.S. currency seized
- 141 weapons seized



In March 2014, one of the many cases that MVNI detectives investigated involved a Drug Trafficking Organization (DTO) case that began with a traffic stop by a Stetson Hills patrol officer. Based on information provided by the patrol officer, MVNI detectives began an investigation involving a group of Mexican nationals that were suspected of distributing narcotics throughout the community. Detectives conducted surveillance on an apartment located in the northern part of the city and were able to positively identify the apartment as a narcotics stash house.

In April 2014, tactical officers executed a search warrant on the apartment. As a result of the investigation, MVNI detectives recovered 399 grams of cocaine, 1,643 grams of heroin, 1,664 grams of methamphetamine, \$52,984 in U.S. currency, and two handguns.



In September 2014, Metro VNI detectives initiated a case into the distribution of heroin and methamphetamine with the use of a confidential informant (CI). According to the CI, the suspect, only known to the CI as "Berto," was a Mexican National who was distributing large quantities of heroin and cocaine throughout the Colorado Springs area.

During the investigation, the identity of Berto was discovered. Three controlled narcotic transactions were completed with Berto that resulted in the purchase of 37.14 grams of heroin and 7.4 grams of cocaine. During the investigation, Metro VNI detectives were able to identify Berto's primary residence and a search warrant was obtained.

As a result of that search warrant, detectives recovered 83.32 grams of heroin, 127.06 grams of cocaine, three handguns (one of which was reported stolen and another was altered), and \$7,775 in U.S. currency was seized. Berto was directly linked to a local branch of a larger drug trafficking organization and was believed to be the number two man in charge of this DTO, with the head of the DTO in California.

PROFESSIONAL STANDARDS DIVISION

COMMANDER THOR EELLS



TRAINING ACADEMY

The CSPD Training Academy graduated two sworn recruit officer classes in 2014. The 62nd Recruit Class graduated on February 6th and the 63rd Recruit Class graduated on October 16th. Their 25 weeks of training included approximately 1,000 hours of academic, arrest control, firearms, and driving training.



Recruits Nelson and Simpson assisting Recruit Lesnansky, the recipient of a taser deployment during arrest control training



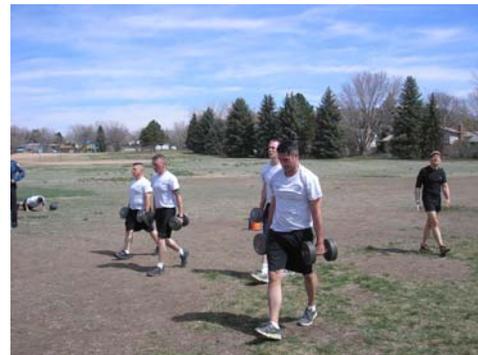
Recruits preparing for crowd control training



Recruit Lambert during shotgun qualifications

The officers included 39 with prior military experience, eight with Master's Degrees, 54 with Bachelor's Degrees, and 27 with Associate's Degrees, or other college experience. A total of 88 new police officers graduated (44 from each class) and entered the field training program.

As part of ongoing training, the 2014 In-Service Program provided training to sworn officers in: Dog Behavior Training, Pursuit Policy Update, Statutory Updates, Standard Field Sobriety Testing Recertification, Physical Abilities Test, CPR Recertification, Taser Recertification, O.C. Recertification, and Firearms Training.



Recruits undergoing wellness training at Wilson Park



Recruit Hartbauer at the range for firearms training

The Training Academy hosted training of the 5th Community Service Officer (CSO) class, which graduated on March 7th. The CSPD began the Community Service Officer Program in 2010. The class consisted of 19 CSO recruits. The CSO team coordinated and conducted the majority of the training. CSOs respond to a wide variety of

non-emergency calls, freeing up police officers to respond to more emergency calls.

During the months of October, November, and December, the Training Academy facilitated the three-week International Association of Chiefs of Police's Leading in Police Organizations (LPO) course. The course is designed to teach and apply modern behavioral science and leadership theories that enhance human motivation, satisfaction, performance, and development to achieve organizational goals. The course was attended by internal and external sworn and civilian supervisors.

The Training Academy also hosted a variety of elective courses/events. Several of the courses were also offered to other members of the law enforcement community. Some of the classes include: Police Training Officer Certification class, Police Training Officer Refresher class, CAPS Volunteer Core Training, CSPD Citizens' Academy, Taser Instructor School, Deaf Overcoming Violence through Empowerment (DOVE) Training, Flood Response Training, Mayor Bach's Ticket to Success Program, Elder Abuse Training, Advanced Vice and Narcotics Training, Chaplain Academy, Domestic Violence Subject Matter Expert Class, Crisis Intervention Training, and Firearms Simulator Training for Central Mountain Training Foundation members.

INTERNAL AFFAIRS SECTION

The Internal Affairs Section is tasked with investigating serious complaints against members of the Colorado Springs Police Department (CSPD), conducting background investigations on applicants, presenting Critical Incident Reviews to staff, monitoring the Early Intervention Program, and inspecting units within the department for compliance to policy. The section is dedicated to safeguarding the integrity of the CSPD, while providing a safe environment for citizens who feel wronged or marginalized by their police contact to voice their concerns. The section consists of one lieutenant, three investigative sergeants, a Commission on Accreditation for Law Enforcement Agencies (CALEA) Unit Accreditation Manager, a Community Relations Unit, and a Senior Office Specialist.

In 2014, the CSPD received 26 Level II (serious)

complaints and 250 Level I (less serious) complaints, a very small number of which were sustained. There were a total of 276 complaints in 2014, compared to 308 in 2013 and 264 in 2012. In 2014, the CSPD maintained its Mediation Program to resolve complaints from citizens against employees. The department has contracted with a professional mediation firm to mediate less severe complaints involving communication concerns. The mediation is done at a neutral location and is facilitated by a professional mediator.

The Internal Affairs Section responded to two deadly force incidences that occurred in 2014 and conducted two *Critical Incident Reviews* on those incidences. The purpose of Critical Incident Reviews is to examine critical incidents to determine if policy, training, or equipment needs should be addressed. The District Attorney's Office reviewed the deadly force incidents and determined them to be justified.

The CSPD has established an *Early Intervention Program (EIP)* to monitor and identify trends before they become issues. The program monitors use of force, complaints, and traffic accidents. If a trend is identified, a review will be conducted to determine if any additional administrative action is warranted. In 2014, there were 23 EIP reviews initiated.

Community Relations Unit

The *Community Relations Unit* engages the community and maintains open communications between various groups and the Chief of Police. The purpose of the unit is to identify concerns and work together to enhance public safety. With the increased concerns about police involvement in minority communities brought about by national incidents such as Ferguson, Missouri, and New York, the CSPD Community Relations Unit conducted several meetings with community leaders to discuss the CSPD's policies and procedures and to host an open question and answer forum.

The unit participated in numerous activities to advance public trust and address community issues in 2014, such as:

- The Community Relations Unit supported the Public Information Office to publicize the department's activities and community interest subjects. Many topics of concern expressed

were successfully resolved throughout 2014.

- A Drug Awareness video was prepared in conjunction with the Colorado State Patrol and School District 20. School District 20 produced the video generically in order for it to be used by any school district to encourage safe student behaviors. The research material for the video was shared with School District 49 through the School Resource Officer (SRO) Program.
- The first annual Youth Appreciation Day, sponsored by the CSPD's Faith Based Group, was held in 2014.
- The first annual Senior Safety Day was held in 2014 by the Community Relations Unit.

In addition, the Community Relations Unit coordinates quarterly meetings with CSPD staff and different community groups, to include the Ministerial Union of Southern Colorado, community leaders, Faith Based Community Group, and the Deaf and Hard of Hearing Group. The unit also coordinates speakers for the community and military on a variety of topics.

The Community Relations Unit also oversees the *CSPD Citizens' Academy*. Through a series of eleven classes, the academy educates citizens about the duties and responsibilities, as well as policies and procedures of the department, and the citizen's role in the interaction of citizens and police. In addition to helping citizens better understand the police department, the academy in turn helps the department better understand citizens and their concerns. Two academy classes were held in 2014 with a total attendance of 85 citizens that graduated upon completion of the class.



The class size has grown dramatically from an average class size of 15 to 45 citizens in the academy's last class. Citizens walk away with a better understanding of their police department

and encourage other citizens to apply for the classes.

The Citizens' Academy also coordinated the *CSPD Explorer Program*, which has the largest number of cadet participants in the state. Cadet Explorers range from 14-20 years old and participate in volunteer activities and competitions throughout the year.



In April 2014, the Explorer Cadets, as volunteers, initiated a six-month pilot program that sought to enhance the relationship our department has with crime victims. During the pilot program, the Explorer Cadets contacted, or attempted to contact, approximately 2,110 victims of crime to collect additional information pertinent to their individual cases. The additional information resulted in



Cadet Alfredo Rodriguez

the identification of several suspects and aided in the development of additional investigative leads. During the holiday season, the Cadet Explorers delivered gifts to approximately 500 children in our community.



Accreditation Unit

The *Commission on Accreditation for Law Enforcement Agencies (CALEA) Manager* directed the completion of the on-site assessment for reaccreditation. The assessment was successfully completed and the CSPD was found to be in compliance with all applicable CALEA accreditation standards. The assessment team recommended the CSPD for reaccreditation for the eighth time with no conditions. CALEA reaccredited the CSPD effective July 27, 2014.



Left to right: W. Craig Hartley, Jr., CALEA Executive Director
Larry N. Herbert, CSPD Accreditation Manager
Peter Carey, CSPD Chief of Police
Grayson Robinson, CALEA President & Chairman of the Board of Commissioners

PUBLIC AFFAIRS SECTION

The Colorado Springs Police Department returned to a sworn lieutenant in the Public Information Officer (PIO) position in 2014. Lt. Catherine Buckley was selected as the PIO. In April, the office was challenged with improving social media outreach and ease for department members. A platform was located allowing different groups throughout the department to set up individual Twitter accounts that could re-tweet to the main “@CSPD” PIO account. From April through December, the CSPD saw an increase of over 3,000 Twitter followers.

During this same timeframe, the CSPD Facebook account surpassed 20,000 likes on the main page. Two different postings exceeded over two million and one million shares each. The social media success is hinged upon a Community Advancing Public Safety (CAPS) volunteer, Paul Kavanaugh, who monitors both Facebook and Twitter.

The PIO assisted a Spanish Language Television Station by providing bilingual officers to cover different breaking stories or crime prevention tips throughout the year.

On May 16, the CSPD hosted the Pikes Peak Region Peace Officers’ Memorial Ceremony at Memorial Park. Colorado State Senator Bernie Herpin provided the keynote speech. Two new names were added to the memorial wall: Colorado Department of Corrections Director Thomas Clements and Federal Bureau of Investigations Agent Jack Coler.

The PIO received funding from the Police Foundation of Colorado Springs for video production equipment. A CAPS video was completed using the equipment. For the first time, the Chief provided his year-end Chief’s Corner article in the form of a video address utilizing the equipment.

PLANNING, GRANTS & RESEARCH SECTION

Planning

The Planning, Grants & Research Section conducts workload analyses and prepares staffing models for various sections within the police department. In 2014, the section completed these analyses for patrol shift picks, impact of a traffic unit on patrol, and Community Service Officer workload. Staff from the Planning, Grants & Research Section continued to be very involved in the review, analysis, and implementation of the recommendations of the Patrol Staffing Study.

The section plans for state law changes through legislative analysis while the Colorado legislature is in session. There were a number of legislative changes in 2014 that required significant analysis and planning, including implementation of new laws for juvenile offenders, as well as changes to several value-based crimes such as criminal mischief and aggravated motor vehicle theft.

Grants

During 2014, the Planning, Grants & Research Section applied for 20 grants from local, state, and federal agencies. These grants resulted in approximately \$1.7 million dollars in grant awards to support department operations. This allowed the department to purchase equipment, fund personnel, and implement programs that were not part of the department budget.

Grants support a number of important activities in the CSPD, including victim advocacy, DUI enforcement, Internet Crimes Against Children investigations, forensic analyses, seatbelt enforcement, and motor vehicle theft investigations.

Research

The Planning, Grants & Research Section provides data analysis and research to help inform organizational decision-making. In 2014, the section provided research support to a number of areas in the department, including the committee charged with implementation of the recommendations in the Patrol Staffing Study and the Traffic Safety Committee. There were many other specific research questions and topics to which the section provided research support and analysis to assist in decision-making. The section assisted with a number of survey research projects, including a traffic safety survey, department needs in specific areas, LERMS case activities, survey regarding on-call investigative units, and inspections surveys for the Communications Center and Professional Standards Division. The section acts as the coordinator of outside research requests and worked with five graduate students completing Capstone research with the department.

LOGISTICS SUPPORT SECTION

Evidence Unit

During 2014, the Evidence Unit received 77,172 new evidence and property items. Throughout the year, the Evidence technicians conducted approximately 115,494 transactions. These transactions include, but are not limited to, items transferred to the Metro Crime Lab, Colorado Bureau of Investigations, officers/detectives, the District Attorney’s Office, other outside law enforcement agencies, as well as the return of any of these items to storage.

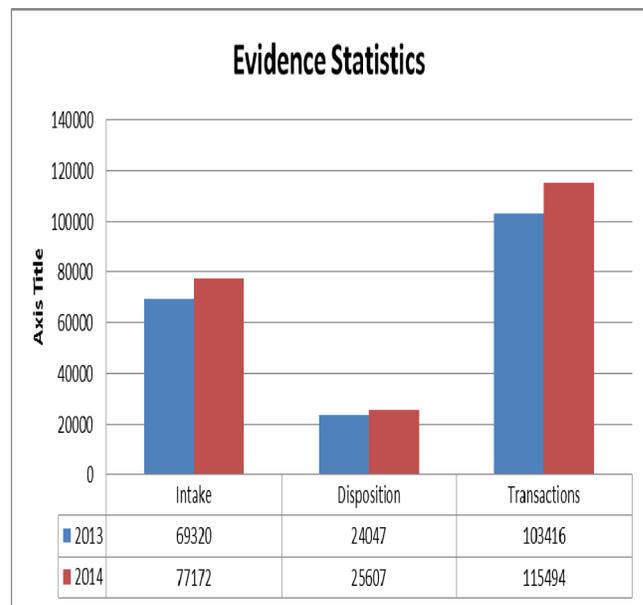


The Evidence Unit prepared 25,607 items for disposition. Disposition includes the return of items to the rightful owner, destruction, donation/depart-

ment use, and sale at public auction per City Code. Items auctioned through Colorado Springs Utilities resulted in \$54,380.64 revenue to the City General Fund.

The below chart and graph represent these statistics, as well as the percent of increase for intake, disposition, and overall transactions since 2013.

	2013	2014	Difference from 2013 to 2014	% Change
Intake	69,320	77,172	7,852	11.33%
Disposition	24,047	25,607	1,560	6.49%
Transactions	103,416	115,494	12,078	11.68%



The beginning of 2014 was largely focused on the legislative changes of 2013. HB 13-1020 required the testing of all previously untested sexual assault kits. This required extensive research by the Evidence Unit and concluded in the transfer of 655 sexual assault kits to the Colorado Bureau of Investigations (CBI) in March of 2014. The ever-evolving legislation on marijuana resulted in new processes for the intake and handling of marijuana, including the return of some non-evidentiary marijuana, now legal in Colorado.

The Evidence Unit responded to the City Auditor’s request for follow-up on 14 recommendations

resulting from an extensive audit published in 2013. The majority of recommendations had been partially or entirely implemented by the middle of 2014. As anticipated and documented in the audit, the Evidence Unit reached the limit of storage space previously dedicated to homicide evidence. Disposition and storage projections were focused in adjacent areas to allow for future growth. Two technicians are assigned to strategically address dispositions by focusing on critical storage areas and were, therefore, able to avoid reaching a critical level in freezer storage; however, there are little to no dispositions related to homicide cases. The focus for the Evidence Unit remains training new personnel, strategically addressing dispositions, enhancing processes and technologies to reduce inefficiencies, and researching alternative storage methods.

Facilities Unit

The Facilities Unit is a small unit consisting of two maintenance technicians and one supervisor. For the year of 2014, Facilities processed 1,362 maintenance work orders, 141 of which were high priority repairs and 1,221 of which were routine repairs. The unit closed out 1,444 work requests, with 82 work orders carried over from 2013.

The transfer switch at the Police Operations Center failed during annual testing. Facility Technician Steve Worf coordinated and managed the project. Steve Worf's expertise in this area was vital during this process. The scope of work consisted of the critical repair of the transfer switches, installation of a new disconnect, and replacement of a breaker to ensure uninterrupted power was running to the 911 Communications Center and the City Server Room located on the third floor of the Police Operations Center.



The only source of back-up power during this event was batteries for the uninterrupted power

supply. This repair ensures clean and reliable power for the 911 Communications Center and to the City Server. The project ran smoothly without any issues.

The Facilities Unit collaborated with Traffic Engineering to repair the deteriorated asphalt and restripe the parking lots at four substations with thermoplastic-extrude



paint, which will enhance the longevity of the parking lot. Labor was provided at no cost. City Streets also assisted us by filling in the ruts at the Impound Lot.

Facilities coordinated with Peterson Air Force Base to obtain work stations at no expense to the department. To optimize work space, Facilities picked up, delivered, and installed work stations at Stetson Hills, Falcon, Sand Creek, and the Police Operations Center.

In the later part of 2014, the Facilities Unit assisted with the opening of the new downtown Peak Station.

Impound Unit

The Impound Unit experienced another busy year as the department continued to see an increase in impounded vehicles in all major categories (traffic, abandoned, evidentiary, etc.).



2014 Impound Unit Statistics

Total number of vehicles impounded:	5,306 (an increase of 200 compared to 2013)
Total number of vehicles released:	4,135 (an increase of 143 compared to 2013)
Money received (tow fees, impound fees, storage):	\$982,105.
Money received (auction of titled vehicles):	\$528,925.
Money received (auction of non-titled vehicles):	\$266,198.
Money received (auction of bicycles):	\$850.
Money received (bidder/attendee registration):	\$4,748.
Total:	\$1,782,826.

The Impound Facility provides security, storage, and proper disposition for all vehicles impounded by the Colorado Springs Police Department. Vehicles impounded include those recovered for evidentiary reasons, abandoned vehicles, proof of ownership, registration violations, and for safe-keeping if the vehicle operator is arrested or transported for medical reasons.

Fleet/Supply Unit

A total of 52 vehicles of all types, i.e., police cruisers, unmarked sedans, Sport Utility Vehicles (SUVs), and pick-up trucks were purchased in 2014. Outfitting the vehicles with special equipment, decals, lights, sirens, etc., extended well into the year due to the number of units purchased and the tasks of cross-leveling other vehicles to the School Resource Officer (SRO) Unit, together with converting SRO units for use by the Community Service Officer (CSO) Unit. Of the new vehicles purchased, 24 were Dodge Charger All Wheel Drive (AWD) models for use by the patrol divisions and eight SUVs for use by the patrol sergeants and the K-9 Unit.



The cruisers and SUVs were fielded in a new black and white decal design to increase visibility and recognition by the public as law enforcement first responder units.



The police department Fleet Unit executed over 500 separate transports between multiple vendors to outfit and field the new vehicles and to demobilize the older or reconfigured units for continued service.

On the Supply front, the groundwork to establish a Quartermaster operation of stocking an inventory of uniforms and equipment for immediate issue to officers and uniformed civilians began with the purchase of several mobile shelves. With the increased storage capacity, the Supply Unit expanded the inventory of critical and high-demand items, eliminating the wait times associated with vendor fulfillment deliveries.



The third mission of the Fleet/Supply Unit, mail handling, was as intensive as in previous years. The pick-up and delivery of interoffice mail occurs Monday through Friday with the sole exception of city holidays. A total of 32 stops are made daily to transport court documents, summonses, affidavits, and sensitive and confidential information and reports to and from 10 department facilities, the City Administrative Building, and the Municipal, County, and District Courts. In 2014, over 8,000 mail stops were made to deliver all types of documents and correspondence.

SPECIALIZED ENFORCEMENT DIVISION

COMMANDER PAT RIGDON



The Specialized Enforcement Division (SED) has multiple unique functions within the Colorado Springs Police Department, many of which are designed to support the Patrol Bureau and the Investigations and Metro VNI Divisions. Some of these functions include enforcing traffic laws, investigating serious accidents, providing security to the Colorado Springs Airport, city buildings, and the Municipal Court, planning special events, preparing for natural disasters, and responding to high risk emergency situations.

The Specialized Enforcement Division consists of three sections: the Protective Security Section, the Patrol Support Section, and the Tactical Operations Section.

The Protective Security Section is home to the Municipal Security Unit, the Airport Police Unit, and the Office of Emergency Management, and the Emergency Services Police Team.

The Patrol Support Section is comprised of the Motorcycle Enforcement Unit, Major Accident Unit, Parking Services Unit, Special Events/Extra Duty/Alarms, and Code Enforcement/Graffiti Removal Unit.

The Tactical Operations Section is made up of the Canine (K-9) Unit, the Tactical Enforcement Unit, the Community Impact Team (COMMIT), and the Regional Explosives (EOD) Unit.

PROTECTIVE SECURITY SECTION

Municipal Security Unit

In 2014, the City Administration Building and City Hall received increased security and safety measures which have been very successful. Securing America's Future (SAF), a program designed to provide safety, security, and awareness training to all city employees continued to be provided. The Municipal Security Unit coordinated and instructed the training, adding 495 employees to the list of participants. The Municipal Security Unit also laid the groundwork and provided a recommendation to increase

security measures in the Municipal Court consistent with those upgrades provided to the City Administration Building and to City Hall.

Airport Police Unit

The mission of the Airport Police Unit is to carry out federally mandated law enforcement services at the Municipal Airport, together with providing police services and ensuring a safe environment for the traveling public and the employees at the airport. The unit currently has nine regular CSPD airport officers, three explosives detection canine and officers, and one sergeant.

CSPD Airport Police Unit officers conduct all of the TSA-mandated personnel inspections, random vehicle inspections, and merchandise inspections for the airport. The CSPD Airport Police Unit also conducts all the TSA-mandated inspections of all the merchandise that enters the sterile area of the airport.

An additional duty of the Airport Police Unit in 2014 was to collect and place into property all marijuana left in the amnesty boxes at the airport. As marijuana remains illegal in some other states, no marijuana or paraphernalia is permitted through the screening area. Amnesty boxes were placed near the security screening area to allow citizens an opportunity to safely dispose of any marijuana prior to leaving Colorado Springs. A total of 297.2 grams was collected from the amnesty boxes in 2014.



Airport Amnesty Box

Office of Emergency Management

The CSPD recognizes the importance of preparedness, planning, and readiness and has dedicated a full-time officer and a lieutenant to serve as the police liaison to the Colorado Springs Office of Emergency Management (CSOEM). These positions are responsible for ensuring that department personnel receive the necessary training in the National Incident Management System (NIMS) and the Incident Command System (ICS), as well as many other training courses related to emergency response.

In addition to overseeing emergency response training, OEM personnel assist with the planning and execution of all disaster-related exercises. In 2014, the CSPD provided law enforcement resources and assistance to several exercises. In February 2014, Colorado Springs was selected by FEMA to participate in the Integrated Emergency Management Course. This three-day course provided opportunities to test our ability to coordinate resources, provide operational oversight, and practice responding to a series of major emergencies within the city.

In May 2014, the Office of Emergency Management coordinated a major full-scale exercise in partnership with the Colorado Springs Airport. "Skyfall," as it was called, provided opportunities for over 1,200 participants and 60 agencies to respond to and effectively mitigate a serious airplane crash.



In October 2014, the CSPD coordinated and conducted a fire drill exercise in the Pulpit Rock and University Park area providing citizens the opportunity to test their emergency plans. Citizens also received education from OEM, Red Cross, and the Humane Society on resources available to citizens in times of disaster. More than 94 households and 145 citizens participated.

Emergency Services Police Team

Because of the resources and flexibility of the units assigned to the Specialized Enforcement Division (SED), the division has taken the lead

role in responding to major events such as the recent wildfires and flash floods. Because of anticipated flash flooding due to the Waldo Canyon Fire, SED constructed a Flash Flood Response Team to monitor pre-identified high risk areas. Only the initial response teams were used and responded approximately six times for potential flooding situations during the summer of 2014. No major flooding occurred throughout the summer and there are many suspected reasons for that. Mitigation efforts to minimize impacts have been very effective, the hydrophobic soil break-up has allowed significant vegetation growth, storms did not keep soil saturated for long periods of time, and better responses by city resources, to name a few.

PATROL SUPPORT SECTION

Motorcycle Enforcement Unit

The Motorcycle Enforcement Unit is the only police department unit whose primary task is traffic safety. The unit focuses on traffic safety through the 4 "E's" of Traffic Safety: Education, Engineering, Enforcement, and Encouragement, utilizing motorcycles as their primary vehicle to address traffic safety. The Motor Unit primarily focuses on School Zone speeding and enforcement at the Top 25 accident locations. The unit also assists the Patrol Bureau by responding to high priority calls for service when patrol officers are busy.



The Motorcycle Enforcement Unit is comprised of 18 motor officers supervised by two motor sergeants.



Four motor officers are specially trained in Commercial Motor Carrier Enforcement and handle the majority of the commercial vehicle

inspections and enforcement conducted by the department.

While the primary mission of the motor officers is traffic safety and enforcement, their overall mission is considerably broader. Due to the strong emphasis on total crime reduction, the Motor Unit has expanded its mission to include:



Officer Lee Doll
& citizen

- Responding to Calls for Service and Cover Calls
- Criminal/Traffic Enforcement in Identified Hot Spot Areas (DDACTS)
- School Zone Traffic Enforcement in priority locations
- Traffic Enforcement in the Top 25 Traffic Crash Locations
- Neighborhood Traffic Complaints
- Red Light/Stop Sign Violations
- Construction Zone Enforcement
- Seatbelt Enforcement
- Speeding Enforcement
- VIP and Military Escorts
 - * President, Vice-President, Secretary of Defense, etc.
 - * Large number of motorcade escorts during election years
 - * Multiple returning troop and Fallen Soldier escorts
- Traffic/Criminal Enforcement in city parks
- Motor Carrier Enforcement and Inspections
- Regular assistance to the Tactical Enforcement Unit, SRT, and Metro VNI
 - * The SED attempts to be as self-sufficient as possible to limit the impact on patrol
- Major Accident Response Team Members
- Special Events
 - * Motor officers are utilized during special events due to their mobility and flexibility, and with considerable cost savings
- Support Protective Services with evacuation drills in the Wildland Urban Interface area



The Motorcycle Enforcement Unit was also an integral part of the Police Department's SED Flood Response Team.

Major Accident Unit

The Major Accident Unit (MAU) is staffed by three detectives trained in accident investigation and reconstruction. These detectives are supported by officers department-wide who volunteer to be part of a Major Accident callout team. Each MAU detective callout team is staffed with three or four officers from patrol. The unit is responsible for the investigation into all traffic accidents resulting in a fatality or serious bodily injury which would lead to the filing of felony charges. During 2014, they responded to 62 callouts, investigated 76 accidents accounting for 28 deaths on city streets (a reduction of seven from the prior year), and filed 93 cases with the District Attorney's Office.

SMART Trailer Program

The Major Accident Unit coordinates the SMART Trailer Program. The department operates two battery-powered trailers that display motorists' speed and encourages them to drive within the posted limit. The program is run by CAPS volunteers. In 2014, eight volunteers contributed 490 hours to the SMART Trailer Program. The volunteers moved the trailers 177 times, facilitating 161 deployments, and contributed 205 hours for site surveys, scheduling, and program administration.

Parking Services Unit

The Parking Services Unit is comprised of three full-time Parking Services officers whose main function is to monitor metered parking in downtown Colorado Springs and along West Colorado Avenue and Old Colorado City, and 13 volunteer Handicap Parking Services volunteers who provide the majority of the handicap parking enforcement for the city.



Chief Carey, Mayor Bach, and Parking Services Officers:
Joseph Mitchell, Jill Hessek and Moira Byrne

In 2014, the three full-time Parking Services officers issued 31,805 summonses, which is an average of over 10,600 for each officer. In addition to their normal duties, the officers play a key role in the success of parades, concerts, and other special events that are held in downtown Colorado Springs.

Our passionate Handicap Parking Services Unit volunteered over 725 hours to handicap parking enforcement in 2014. These 13 dedicated volunteers wrote a combined 1,057 violations and issued 308 warnings. The Handicap Parking Services Unit provides a tremendous service to our community and their commitment does not go unnoticed.

Special Events/Extra Duty/Alarms

The Special Events supervisor is responsible for reviewing Special Event applications and then developing and coordinating the police department's response to and involvement in all Special Events. During 2014, the CSPD participated in 104 Special Events.

The major undertaking for the Special Events sergeant in 2014 was the return of the USA Pro Cycling Challenge to Colorado Springs. The city hosted Stage 4 of the annual bicycle tour of Colorado and assisted the City of Woodland Park with Stage 5. For the first time, all of Stage 4 was within the City of Colorado Springs. Roads from the Broadmoor to Old Colorado City, Garden of the Gods, and most of downtown were closed, barricaded, and traffic detoured for an entire day.



The Special Events sergeant determined traffic control points along the race route and coordinated the event with private corporations and multiple city and state agencies. The Special Events sergeant worked closely with the State-wide Race Committee, the Colorado State Patrol, the Colorado Springs Fire Department, Parks, Recreation, and Cultural Services, Public Works, and many others. The sergeant logged 54 hours of preparatory meetings and countless additional hours of planning and scheduling to ensure cyclists, spectators, and citizens were protected and minimally inconvenienced during the race.

Over 200 traffic control points were staffed on race day. The race ran smoothly and without any major incidents. The Special Events sergeant's preparation and planning ensured the impact on businesses and motorists was minimized. All cyclists safely completed Stage 4 and the event was a great success.



In addition to overseeing the department's response in Special Events, the Special Events sergeant manages the Major Accident Unit, Extra Duty Program Coordinator, Alarms Program Administrator, Parking Services, and the Handicap Parking Volunteers.

The Extra Duty Office provides supplemental police services for funeral escorts, bank and business security, and traffic control using off-duty officers on a voluntary basis. Over 75 businesses contracted with the Extra Duty Office during 2014, and more than 60 clients regularly use extra duty officers each month. The client organizations pay the cost for each officer's time.

A new Alarms Administrator was hired in November 2014. The administrator continues to manage the program, identify issues or problems with the program and how it is working, and concentrate on addressing false alarms. In order to strengthen the department's response to alarms, the administrator will be conducting a review of the Alarms Program, together with input from all stakeholders, in 2015.

Code Enforcement/Graffiti Removal Unit

The Code Enforcement Unit is comprised of the Code Enforcement Administrator, two Senior Code Enforcement Officers, eight Code Enforcement Officers, two Graffiti Removal Specialists supported by two hourly personnel, and two Office

Assistants. The unit is responsible for addressing code violations and minimum housing standards for nearly 151,428 parcels of land across nearly 200 square miles of the city. This is a daunting task for a unit this size. During the summer months of 2014, the unit addressed 2,175 calls for tall weeds while handling regular duties involving sanitation, junk, visibility obstructions, and housing violations.



Code Enforcement Officer Danielle McClarin

Several programs were implemented in 2014 to improve the effectiveness of Code Enforcement. Newly hired Code Enforcement Officers attended the CSO Academy and completed formal Code Enforcement PTO training. While the unit strives to obtain voluntary compliance with City Codes, more assertive enforcement practices were implemented in an effort to reduce the number of re-inspections, and providing more time to address the growing number of complaints. The Code Enforcement Unit has also collaborated with volunteer organizations to develop neighborhood clean-up projects and provide information to citizens for additional assistance from these volunteer organizations. The Code Enforcement Unit inspected 14,290 violations, addressed 15,106 complaints throughout the year, and provided 1,905 hours towards Quality of Life issues.

The four-person Graffiti Removal Team responds to calls for service and proactively addresses urban blight throughout the community. The team immediately removes graffiti on city property and works with private property owners to ensure that graffiti is removed as quickly as possible. The team conducts neighborhood cleanup efforts, i.e., mowing, trash, and debris removal throughout the city. The unit completed \$62,000 of billable services to bring private



property up to code. During 2014, the Graffiti Removal Team abated 15,885 graffiti tags at 4,104 locations throughout the city. The team spent 3,468 hours on Quality of Life projects, removed 1,204 illegally dumped tires from city right of ways, and mowed numerous miles of right of ways on major corridors.

TACTICAL OPERATIONS SECTION

Canine (K-9) Unit

The CSPD's Canine (K-9) Unit consists of one sergeant and nine officers with their canine partners. All of the canines are dual purpose patrol and narcotics locating tools. 2014 was one of the most successful years in the history of the CSPD Canine Unit.



Officer Clint Schumm and K-9 Blex

The Canine Unit supports the patrol divisions, investigation divisions, or other outside agencies. Special qualifications of canines are their sense of smell, night vision, sensitive hearing, and ability to serve as a deterrent to violence against officers. The canine teams are utilized for field searches, suspect tracks, article searches, handler protection, and building searches on a consistent basis. They also supplement the Tactical Enforcement Unit (TEU/SWAT) by providing assistance on high risk search warrant executions, barricaded suspects, and hostage situations. The canine teams are used for uncooperative suspect apprehension, to deter a suspect from attempting to escape, and are also utilized to assist the SWAT team in locating suspects who have secreted themselves within a structure. The Canine Unit was involved in all SWAT operations during 2014. The Canine Unit has been used repeatedly throughout 2014 as a psychological tool to convince suspects to surrender.

2014 highlights of the Canine Unit:

- 3,637 calls for service
- 247 felony arrests
- 26 firearms recovered
- 39 narcotics arrests
- 269 searches completed, resulting in 85 suspects located
- \$407,000 in seized property value
- Over \$4 million in seized narcotics value
- 63 presentations provided to various community groups



K-9 Heat

Additional highlights:

On March 3, 2014 officers were sent to a burglary in progress call after a seven-year-old girl observed three suspects force entry into her neighbor's house. The mother of the child called 911 and was able to get a vehicle description of the suspect vehicle before it left. An arriving canine officer quickly observed the suspect vehicle fleeing the area. After a short pursuit, the driver of the suspect vehicle hit a curb, disabling the vehicle. When one of the suspects fled on foot, the canine officer gave several warnings for the suspect to stop. After disregarding the officer's commands, Canine Broc was deployed to apprehend the suspect. The Canine Unit later returned to the young girl's residence and presented her with a written Canine Commendation and Canine Unit t-shirt. The seven-year-old witness was commended for observing a crime and doing the right thing by telling her mother. She also had the exciting opportunity to meet her partner in fighting crime, Canine Broc.

On September 3, 2014 an officer was waved down by a victim who had just had his vehicle stolen. The officer observed the suspect, who later fled the stolen vehicle on foot. Containment

was set up around the neighborhood and two canine officers with their canines, Jovi and Heat, started a yard to yard search for the suspect. Canine Jovi soon located the suspect hiding under an enclosed patio. Canine Jovi gave a bark alert and commands were then given to the suspect to surrender. The suspect ignored the commands, so Canine Jovi pulled the suspect from his hiding place for arrest.

On December 3, 2014 COMMIT detectives identified a suspect wanted for Attempted Murder. In an attempt to avoid arrest, the suspect rammed a police cruiser and led detectives on a pursuit before crashing the vehicle. A passenger subsequently exited the vehicle and confirmed the suspect was inside, refusing to surrender. A canine officer arrived with Canine Rico and gave multiple canine warnings for the suspect to exit the vehicle. The suspect refused to comply and Canine Rico was sent into the vehicle to apprehend the suspect.

Tactical Enforcement Unit

The Tactical Enforcement Unit (TEU) consists of a full-time 12-officer, one-supervisor team that is highly trained and equipped to handle most any high risk situation. In 2014, TEU deployed on 109 tactical operations requiring their expertise, skills, and equipment. Eighty-four of the operations were high-risk search warrant executions and joint operations with narcotics detectives, major crimes investigators, FBI, DEA, and ATF agents. The combined tactical operations resulted in:



- 114 felony arrests
- 18 misdemeanor arrests
- \$1,628,229 in seized narcotics
- \$208,293 in seized property
- \$868,568 in seized U.S. currency
- 22 rifles
- 42 handguns

TEU also responded to 10 critical incident call-outs that consisted of situations such as barricaded suspects, hostage situations or warrants, where the danger level prohibited officers from conducting typical warrant service.

When TEU is not involved in tactical operations, the assigned officers work the Fugitive Apprehension Detail, where they made 184 felony and

68 misdemeanor arrests. TEU officers also assist patrol officers, in all patrol divisions, with handling various calls for service. TEU provides training and puts together several classes and schools throughout the year. The schools include an annual SWAT-oriented school for other police agencies in the region, as well as a SWAT school designed to enhance the tactical abilities of CSPD patrol officers and detectives when they respond to a critical incident. In addition, TEU has been active in instructing Rapid Emergency Response to recruit officers at the Training Academy, together with all CSPD School Resource Officers. TEU officers also taught the Casualty Collection Point concept to the 2014 recruit class. This was the first time this tactic had been taught to CSPD officers.



TEU is responsible for security at various high-profile events such as visits by dignitaries. TEU conducted five high-profile security details in 2014, to include security at the Broadmoor Hotel for former President George W. Bush and former First Ladies Barbara Bush and Hillary Clinton. The unit was also active in the community, conducting risk assessments for a number of city and private buildings, as well as assisting with setting up crisis plans to enhance the safety of the employees in these different businesses.

Community Impact Team (COMMIT)

During 2014, the Community Impact Team continued its mission to proactively investigate and interdict gang-related crime. The unit consisted of one sergeant and six detectives. COMMIT continues to work in partnership with the FBI Safe Streets Task Force, the ATF Task Force, and the Drug Enforcement Administration to enhance COMMIT's ability to target local and regional criminal gang activity and subsequently pursue federal prosecution.

Multiple cases were considered and prosecuted by the U.S. Attorney's Office involving narcotic and firearms offenses committed by violent offenders. COMMIT routinely assisted the Violent Crimes Unit with homicide and serious assault investigations. In early summer 2014, COMMIT saw an increase in violent crime perpetrated by young gang members. Working in partnership with federal agencies, local agencies, as well as

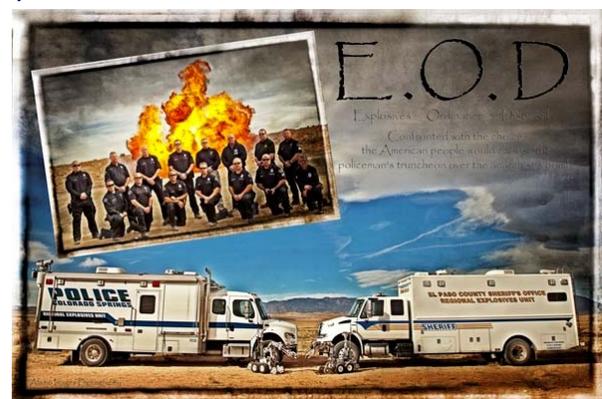
CSPD specialized units, several significant investigations occurred during 2014 resulting in the following:

- 91 firearms recovered
- Over \$1.3 million in illegal narcotics seized (DEA values)
- \$212,840 in U.S. currency seized
- 239 felony arrests
- 58 misdemeanor arrests

An important component of COMMIT's mission statement is education, as well as prevention. COMMIT detectives conducted several presentations throughout the year for various community organizations regarding gang presence and activity within the city of Colorado Springs. These presentations provide a venue for information sharing and nurturing community partnerships to prevent gang recruitment and reduce gang crimes in the city. This includes COMMIT's ongoing development of Teen Court and partnerships with the military and its education into gang activity and recognition. COMMIT presented several gang awareness and activity classes to higher educational institutions, as well as to the Colorado Springs Police Department's Training Academy.

Regional Explosives (EOD - Explosives Ordnance Disposal) Unit

In 2014, the Colorado Springs Regional Explosives Unit was an ancillary unit comprised of members from the Colorado Springs Police Department and the El Paso County Sheriff's Office. The unit consisted of eleven officers and sergeants from the Colorado Springs Police Department, to include a supervising sergeant and one full-time officer. The El Paso County Sheriff's Office supported the unit with three part-time deputies.



The unit is the primary responding bomb squad for Homeland Security in the South Central Region which encompasses five counties: Chaffee, El Paso, Lake, Park, and Teller, as well as the Colorado Springs Metropolitan area. Due to the limited number of geographically positioned certified bomb squads within the state of Colorado, however, the Colorado Springs Regional Explosives Unit provides services to approximately 33 counties in the southern part of the state of Colorado.



The Regional Explosives Unit bomb technicians maintain their certifications through the Federal Bureau of Investigation (FBI) Hazardous Device program. Due to the federal sequestration and budget cuts in 2013 and 2014, many bomb squads around the nation were forced to decrease the size of their units. The Regional Explosives Unit was able to provide the statistical data to support the unit maintaining its current number of technicians. In addition to this federal support, the Regional Explosives Unit routinely receives grants for equipment and training.

In 2014, The Colorado Springs Regional Explosives Unit conducted 114 operational deployments. These operations included:

- Improvised Explosive Devices (IEDs)
- Suspicious packages
- Pipe bombs
- Chemical bottle bombs
- Found explosives
- Recovered military ordnance
- Hoax devices
- Hazardous waste disposal from meth lab recoveries
- Support for the Colorado Springs Tactical Enforcement Unit and the El Paso County SWAT team
- VIP security details



During 2014, the Regional Explosives Unit continued to focus on training and mission response in the Pikes Peak and South Central Homeland Security Region (SCR). Team members provided 91 different classes, presentations, and displays throughout the calendar year for first responders and the citizens in our community. Classes included Bomb Threat Management, Initial Law Enforcement Response to Suicide Bombing Attacks, Weapons of Mass Destruction for First Responders, and numerous law enforcement classes related to recognition of IEDs and IED response.



In 2014, the Regional Explosives Unit acquired two explosive detection K-9s. K-9 Belka was certified in December of 2014 and K-9 Britta is expected to certify in early 2015. The unit has an outstanding relationship with the CSPD Explosive Detection K-9 Unit at the Colorado Springs Airport. The addition of K-9s to the Regional Explosives Unit will serve to supplement and improve the existing capability by providing bomb technicians with immediate access to K-9s. The additional K-9s will also serve to be a phenomenal resource for large explosives-related incidents, as well as recurring VIP details such as presidential and other high-level dignitaries and high-profile events.

In 2014, The Colorado Springs Regional Explosives Unit was recognized for innovative practices by the Federal Emergency Management Agency (FEMA) and was highlighted in a report to the United States Congress. Specifically, Lessons Learned Information Sharing (LLIS.gov) "*defines Innovative Practice as successful and innovative procedures, techniques, or methods developed and/or implemented by the emergency management or response community to adapt to changing circumstances that others may wish to emulate.*"

This report marks the third time in three years that the Colorado Springs Regional Explosives Unit has been referenced in Congressional hearings, each time for outstanding interagency relationships and cutting-edge practices.

PATROL OPERATIONS BUREAU

DEPUTY CHIEF MARK SMITH



The Patrol Operations Bureau provides all of the basic police services to the citizens of Colorado Springs. To better serve the citizens there are four geographically distinct patrol divisions: the Falcon Division serving the northwestern portion of the city; the Gold Hill Division serving the southwestern portion of the city; the Sand Creek Division serving the southeastern portion of the city; and the Stetson Hills Division serving the northeastern portion of the city. In addition to the four divisions, the Patrol Operations Bureau also includes the Communications Center, which handles all incoming calls for service and the dispatching of officers. Patrol Services include, but are not limited to, the following:

- Patrolling city streets while responding to emergency calls and taking care of other police service needs.
- Addressing traffic safety concerns through education, enforcement, encouragement, and engineering issues.
- Providing crime prevention programs to include safety assessments, public awareness presentations, and Neighborhood Watch.
- Division detectives conduct investigations involving persons and property crimes.
- Citizen Advisory Committee members work with police personnel to address community concerns.

In addition to basic police services, the Patrol Operations Bureau is home to several unique units and programs within the Police Department that provide services throughout the city, to include:

- **The School Resource Officer (SRO) Unit**, which consists of 14 officers. Each officer is assigned to a local high school and works closely with the school administration, parents, and students to provide a safe and productive learning environment.
- **The Homeless Outreach Team (HOT)**, which consists of four officers. These officers work closely with local service providers to contact the homeless with services. They actively

look for ways to help with obtaining permanent housing, obtaining health care services, reuniting with relatives, and other basic human needs.

- **The Community Service Officer (CSO) Program**, which consists of non-sworn, unarmed civilian employees who handle a variety of police related calls for service. Examples of their duties include initiating police reports, providing traffic control at accident scenes, tagging and towing abandoned vehicles, as well as many other duties. The CSO program has been very successful in providing responsive, personal service to crime victims.
- **The DUI Unit**, which includes eight officers that are dedicated to the enforcement of DUI laws and the apprehension of impaired drivers who represent a considerable traffic safety risk to the citizens of Colorado Springs.
- **The Crime Prevention Unit**, which consists of four crime prevention officers who are each assigned to a patrol division. Their primary goal is to mobilize agency and community resources to create a safer and healthier environment in the community and increases the quality of life of the citizens. They are also responsible for development and improvement of community crime prevention programs such as the Neighborhood Watch program, the Business Watch Program, and the Crime Free Multi-Housing Program.
- **The GangNet Unit** consists of sergeants and officers from all four patrol divisions. The officers and sergeants involved attend monthly meetings to share information and coordinate potential GangNet deployments to address suspected gang activity. In 2014, GangNet deployed six times throughout the year, one of which was a month-long deployment. Those deployments included a warrant sweep for wanted gang members, deployments to assist patrol with concerts attracting gang activity, and deployments to conduct random gang contacts and develop intelligence on gang activity.

- **The Crime Free Multi-Housing Program (CFMH)** is a state of the art, crime prevention program designed to reduce crime, drugs, and gangs in apartment communities. This program was successfully developed at the Mesa, Arizona, Police Department in 1992. The International Crime Free Multi-Housing Program has spread to nearly 2,000 cities in 44 U.S. states, five Canadian Provinces, Mexico, England, Finland, Japan, Russia, Malaysia, Nigeria, Afghanistan, and Puerto Rico. Australia has expressed interest in adopting the program.

The program consists of three phases that must be completed under the supervision of the local police department. Property managers can become individually certified after completing training in each phase and the property becomes certified upon successful completion of all three phases. The anticipated benefits are reduced police calls for service, a more stable resident base, and reduced exposure to civil liability.

The Colorado Springs Police Department has been working with the International Crime Free Association to bring the Crime Free Multi Housing Program to apartment communities in Colorado Springs. The program's motto is "Keep Illegal Activity Off Rental Property."



FALCON DIVISION

COMMANDER TISH OLSZEWSKI



7850 Goddard Street
Colorado Springs, CO 80920
Phone: (719) 444-7240

The Falcon Division opened in 1989, has 96 employees including police officers, detectives, police recruits, Community Service Officers, Police Service Representatives, and administrative positions that serve a population of approximately 97,000 citizens, and covers approximately 46 square miles. This division serves the northwest quadrant of the city.

COMMUNITY RESPONSE

During 2014, Falcon officers responded to a variety of calls for service. Following are just a few examples of the different types of calls.

On March 29, Officers Jennifer Pitt and Charles Calloway were dispatched to a disturbance call for service in the 5000 block of Flatrock Place. Upon arrival, they located numerous residences that had their mailboxes or residential windows broken. Officer Pitt recognized this pattern closely resembled a Criminal Mischief crime specific bulletin provided by the Strategic Information Center (StIC) in the University Park neighborhood. Officers Pitt and Calloway began to identify and contact the residences that had been damaged. As they were doing this, they observed a suspicious vehicle and conducted a traffic stop. The vehicle was occupied by five people. Officers observed a baseball bat and broken yard lights in the vehicle. Interviews were conducted with these five individuals; and as a result, a suspect was identified. In total, 26 victims were identified. One of the individuals contacted in the vehicle lived in the University Park neighborhood where 14 victims were identified. Officers Pitt and Calloway are commended for their thorough investigative efforts that cleared 40 property cases.

On April 25, Officer Wallace Haynes was transporting half of a domestic dispute to the Falcon Division substation for questioning when he was flagged down by a person in a vehicle. In

broken English, the male driver told Officer Haynes that his wife was having a baby and pointed to his car parked on the side of the road. When Officer Haynes got out of his car, he heard a women screaming and thought this might be another domestic disturbance. As he looked inside the car, he observed a pregnant female breathing hard in the front passenger seat. Officer Haynes called for medical. Dispatch told him medical was on the way, but may not make it in time and that he needed to prepare to help deliver the baby. Officer Haynes did not hesitate and climbed into the front seat with the female and placed her in the best position to deliver the child. Officer Haynes learned that the female was 32 weeks along. As dispatch guided Officer Haynes through the delivery process, Officer Haynes put rubber gloves on and prepared to deliver the baby. As the baby began to crown, Officer Haynes went through breathing exercises with the woman and encouraged her not to push. When AMR arrived, Officer Haynes helped to get the woman onto the gurney and into the ambulance. Two minutes after being placed into the ambulance, the baby was born. On September 11, the new family thought so much of what Officer Haynes did for them that they surprised him with a visit to the Falcon Division substation and brought their five-month old son to meet the police officer who helped deliver him.



On June 14, officers were dispatched to a liquor store to handle an in-progress fraud call. Officers Andrew Baldwin, Scott Mathis, and Steve Pugsley arrived at the store and immediately detained three suspects. Officer Pugsley recognized one of the suspects as a wanted person who had four felony warrants, two Probable Cause Affidavits, and two misdemeanor warrants. Officer Pugsley also recovered multiple identification and credit cards from the suspect's wallet. The suspect told

Officer Pugsley he was the “mastermind” behind an identity theft and fraud ring practicing in Colorado Springs. Officers Baldwin and Mathis recovered and photocopied multiple items of evidence from the suspect’s vehicle that later assisted detectives in linking additional open cases to the primary suspect. This ultimately led to the clearance of 15 felony investigations and two misdemeanor investigations and resulted in the primary suspect receiving a sentence of six years in the Colorado Department of Corrections.

Data-Driven Approaches to Crime and Traffic Safety (DDACTS)

DDACTS is a model for deploying law enforcement resources. The deployment of officers is based on data related to crimes and traffic accidents. The use of the data is one of the key elements of DDACTS, which is intended to merge location-based crime and traffic accident data to establish methods for deploying law enforcement officers.

The premise of DDACTS is that the use of highly visible traffic enforcement in areas that have been shown to experience high levels of both crime and traffic problems is an efficient and effective way to improve the safety of the public by reducing crime and accidents.

Falcon DDACTS

A crime comparison of DDACTS from 2013 to 2014 reflects that the Falcon Division experienced a 42.3% decrease in target crimes (Burglary, MVT, Robbery and BMVs) for 2014. Burglary decreased 40%, Motor Vehicle Theft decreased 36.4%, Robbery decreased 40%, and Burglary from Vehicle decreased 46.9%. The DDACTS area encompasses Elkton (north), Garden of the Gods (south), I-25 (east), and Centennial (west).

Falcon Community Service Officer (CSO) Program

The Community Service Officer Program has 28 part-time CSOs and eight full-time lead CSOs. The part-time numbers have fluctuated throughout 2014. The CSOs are the primary CSPD response to property theft calls for service without viable suspect information. These calls include Burglary of a Motor Vehicle, Motor Vehicle Theft, Theft, Criminal Mischief, and Graffiti. In addition, CSOs assist officers with evidence collection, traffic control, and additional follow-up. CSOs are also tasked with addressing abandoned vehicles and

parking violations. CSOs responded to 27,267 calls for service in 2014 and completed 7,714 case reports. Reports taken in person by CSOs totaled 5,188. Reports taken by phone totaled 2,526. CSOs allow officers to be more responsive to higher priority calls for service and have greatly improved the CSPD’s ability to be more responsive to the community in general.



The CSOs in the Falcon Division responded to 5,347 calls for service, and completed 1,684 case reports (976 of which were in person and 708 by phone).

TRAFFIC SAFETY

In 2014, members of the Falcon Division:

- Issued 5,575 traffic citations
- Made 209 DUI/DUID arrests

Falcon officers conducted 340 traffic deployments to address traffic complaints, top 25 accident locations, and school zone enforcement. The deployments resulted in 42 tickets issued in traffic complaint locations, 436 tickets in the top 25 accident locations, and 41 tickets in school zone enforcement locations.



Officers in Line-Up

DUI Unit

For 2014, the city of Colorado Springs received reports of 638 accidents where impairment was identified as a contributing factor as compared to

674 in 2013. For the year, the city has experienced 14 fatal traffic accidents that have involved alcohol and/or drugs. This is the same number as reported in 2013.

Between January and June 2014, the CSPD completed 851 DUI arrests, 51 of which were High Visibility Enforcement (HVE) grant arrests and approximately 42 were Law Enforcement Assistance Fund (LEAF) grant-funded arrests. The HVE grant hires back officers on overtime to be highly visible for arresting only DUI drivers.

Between July 2014 to New Years 2015, CSPD participated in the HVE grant cycle, which identifies specific holidays as HVE periods. Thirty-six percent of the department's total DUI arrests between July and December were made during the specific HVE periods by both patrol and grant officers. The HVE overtime units completed 84 DUI arrests, approximately 10% of all the department's DUI arrests between July and December 2014. During the same timeframe, the department also participated in the LEAF grant. LEAF grant arrests accounted for nearly 5% of all DUI arrests in the last half of the year.

There were four grant-funded high visibility enforcement deployment periods during holiday weekends to include the Super Bowl, St. Patrick's Day, Memorial Day, and the Fourth of July.

This is the third year in a row since 2012 that the city has experienced a reduction in the number of DUI/DUID related traffic crashes. According to StIC, the department completed 1,718 DUI/DUID arrests in 2014 compared to 1,811 in 2013, a reduction of just over 5%.

DUI officers taught Standard Field Sobriety Tests (SFST) for the new recruit academies and trained all new recruit officers from the last academy. Officer Glenn Thomas presented information regarding drug impaired driving to the Manitou Springs City Council at the request of Drive Smart. DUI Officers assisted Peterson AFB with SFST training, presented at Fort Carson for a Safety Day, and spent two additional days at Fort Carson at a static display of a car accident to discuss the impact of DUI driving. Two Advanced Roadside Impaired Driving Enforcement (ARIDE) classes were provided for patrol officers and all motor officers were trained in ARIDE.

The Breath/Blood Alcohol Testing Van was re-deployed with fire department phlebotomists after several years of inactivity.

Drug Related Cases/Information

As a result of the increased awareness and emphasis of identifying drivers under the influence of drugs, the Falcon Division more than doubled the requests for toxicology screening in 2014 compared to 2013. The increase in positive drug screens in 2014 is relative to the increase in toxicology testing.

- Total tox screens requested compared to approx. 125 in 2013 262
- Positive tox screen results (13%) compared to 93 in 2013 203
- Negative tox screen results (4%) compared to 31 in 2013 59
- Positive for marijuana compared to 49 in 2013 126
- Positive for marijuana and alcohol (also included in the 126 above; therefore, 64% of those arrested for DUID-marijuana are also using alcohol) 81
- Positive for marijuana and other drugs (also included in the 126 above and may or may not include alcohol) 20
- Total poly-substance (approx. 10% of all DUI/DUID arrests are poly-substance, while 58% of all DUID arrests are poly-substance. Poly-substance is defined as under the influence of any combination of two or more substances of any type.) 151

CRIMINAL INVESTIGATIONS

Throughout 2014, the Falcon Property Detective Unit worked diligently to solve multiple crimes and arrest offenders. Following are statistical results and narrative descriptions of some of the cases:

- Cases Assigned 430
- Cases Cleared 228
- Cases Unfounded 0
- Cases with Exceptional Clearance 21
- Cases Closed – Non-Criminal 1
- Cases Still Open 93

On August 1, 2013 a CSPD Community Service Officer initiated a theft and subsequent Identity Theft report when the victim reported that her purse had been stolen while she ate at a Panera Bread restaurant. This report initiated what would turn out to be a complex 16-month long investigation. Detective Christopher Chenoweth followed up on the report and learned the victim had several credit cards stolen which were used to purchase iPads and prepaid debit cards. In all, the suspects made purchases totaling \$6,300. Detective Chenoweth learned of a similar case where the victim had her wallet stolen while eating at another Panera Bread restaurant. Her losses totaled \$15,500 and the suspects again purchasing several iPads. During the course of the investigation, Detective Chenoweth collaborated with other law enforcement agencies to include: Denver PD, Boulder County SO, Ft. Collins PD, Arvada PD, Charlotte-Mecklenburg PD, Los Angeles PD, and Immigrations and Customs Enforcement. Through a coordinated effort with these agencies, nine suspects were identified as part of this crime pattern. Detective Chenoweth procured several search warrants for Apple, Inc. and Facebook and linked the suspects to one another. He learned the iPads, procured with stolen funds, were being sent to and activated in locations around the world to include Venezuela, Russia, and the Philippines. Agencies in the states of Washington, New Jersey, Kentucky, Wisconsin, Massachusetts, and New Hampshire reported similar crimes by these individuals. On December 3, 2014, after discussion with the Economic Crimes Unit of the 4th Judicial District Attorney's Office, Detective Chenoweth initiated five Arrest Warrants for Money Laundering, Identity Theft, and the Colorado Organized Crime Control Act with a bond of \$50,000 per person.

On December 19, 2013 unknown suspects committed a residential burglary on Indian Pipe Circle. The following day a patrol officer arrested the suspect. Detectives interviewed the suspect and he confessed to the burglary. His interview led to the identification of three other primary suspects and Arrest Warrants were issued for them. On January 7, 2014 those suspects were taken into custody in Walsenburg, CO. Detectives Alan Marks and Mark Garcia traveled to Walsenburg and interviewed the suspects, who were later transferred to the El Paso County Jail. Detective Marks continued to work the case, and with the assistance of StIC analysts, was able to link the

suspects to 20 CSPD burglary cases and three EPSO cases. Eight suspects were eventually identified as being involved in this burglary pattern and were arrested.



GOLD HILL DIVISION

COMMANDER RAFAEL CINTRON



955 West Moreno Avenue
Colorado Springs, CO 80905
Phone: (719) 385-2100

The Gold Hill Division opened in 2006, has 166 employees including police officers, detectives, police recruits, Community Service Officers, Police Service Representatives, and administrative positions that serve a population of approximately 91,500 citizens, and covers approximately 44 square miles.

COMMUNITY RESPONSE

This division provides police services to the southwest quadrant of the city, which includes residential, business, recreational and the entertainment district. The diverse community has necessitated the development of specific units to meet the varied needs for police services. Following are some of the special units and programs unique to the Gold Hill Division:

The **Downtown Area Response Team (DART)** was developed to address public disorder, and improve public safety and quality of life issues in the downtown area. DART consists of 12 officers working days and evenings downtown. They patrol in marked cruisers, ride police bikes, and conduct foot patrols. Two day-time DART officers primarily patrol the West Colorado Avenue corridor.

The **Homeless Outreach Team (HOT)** consists of four officers primarily working weekdays. The HOT team is a city-wide resource; however, the majority of their time is spent working in the Gold Hill Division and the downtown area. Their primary focus is to assist individuals in need to locate homeless services and resources.



Left to right:
Officers Tim Kippel,
Dan McCormack,
Brett Iverson,
and Chris Kelly

The **Peak Station** located at 6 N. Tejon Street in the downtown area officially opened for business on December 17, 2014.

The creation of the station was genuine public/private sector collaboration between the O'Neil Group, the Downtown Partnership, the Public Safety Sales Tax Oversight Committee, and the Colorado Springs Police Department. The station houses the members of the Downtown Area Response Team (DART) and the Homeless Outreach Team (HOT). Approximately 16 officers work out of the station providing police services to visitors and residents of the downtown area. Peak Station has made the downtown area officers more visible and more accessible. Officers are able to handle prisoners, process evidence, and complete reports without having to leave the area.



Peak Station



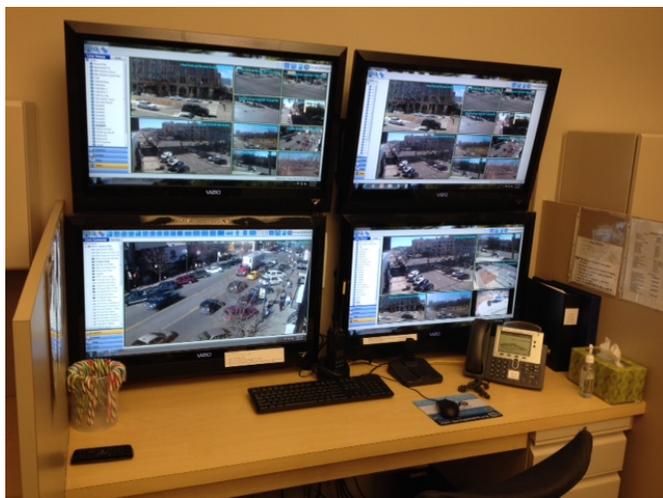
CAPS Volunteer Dennis Mellinger

Adaptive Street Lighting (ASL) was put in place in early 2014. The initial project consisted of the installation of adaptive street lighting along the 00 block of North and South Tejon Street, as well as Acacia Park. ASL gives Gold Hill officers the ability to increase the brightness of the existing street lights during select times of night (automatically brightened between 11:00 pm and 3:00 am) or during special events. The ASL system has complemented the camera system in the downtown area and enhanced public safety.

The **Downtown Public Safety Camera System** was established in 2012 and provides monitoring capabilities in the downtown area entertainment district. The initial system consisted of 13 cameras that were located on Tejon Street from Platte Avenue south to Moreno Street. The cameras

were also mounted to view the activities in Acacia Park. The location of the cameras was selected based on calls for service and a criminal activity analysis conducted by CSPD's Strategic Information Center (StIC).

With grant funding from the Department of Homeland Security, two additional cameras were installed in the fall of 2014. A camera was installed on the Gazette building located at 6 N. Tejon Street that provides viewing coverage on East Pikes Peak from Cascade Avenue to Nevada Avenue. A second camera was installed at the intersection of Pikes Peak Avenue and Nevada Avenue and provides viewing coverage of that intersection and approximately one block in each direction.



The **GEO Restriction Program** is a collaboration between Colorado Springs Municipal Court and the CSPD. GEO restriction is a prosecutorial tool that has been implemented to address repeat criminal offenders that are committing a disproportionate amount of crime in the downtown area. The criterion to be eligible for the probation program is to have been arrested five or more times in the downtown area within the previous 18 months. Participation in the program is strictly voluntary as a condition of probation.

The condition of probation restricts the individual from a designated area in the downtown area for a period of one year. The boundaries of the designated area are Boulder Street (north border), Colorado Avenue (south border), Cascade Avenue (west border) and Nevada Avenue (east border). The City Bus Terminal located at 127 E. Kiowa Street and the City Administration Building located at 30 S. Nevada Avenue are exempt from

the designated area. Individuals that agree to participate in the program and are subsequently observed within the designated area without a proper reason may be issued a petition to revoke their probation.

TRAFFIC SAFETY

In 2014, members of the Gold Hill Division:

- Issued approximately 7,385 traffic citations
- Made 612 DUI arrests

Gold Hill officers conducted approximately 232 deployments to address traffic complaints, school zone enforcement, and top 25 traffic accident locations. The 232 deployments resulted in 25 citations issued in traffic complaint locations, 36 citations issued in school zone enforcement locations, and 112 citations issued at the top 25 traffic accident locations.

CRIMINAL INVESTIGATIONS

Throughout 2014, the Gold Hill Property Detective Unit worked diligently to solve multiple crimes and arrest offenders. Following are their statistical results:

- Pattern crimes resulting in a successful resolution 78
- Cases solved and filed as a result of follow-up by detectives 111
- DNA submittals for analysis 24
- Documented contacts notifying victims of case status 563
- Felony arrests 111
- Search and arrest warrants prepared 112

The **Motor Vehicle Theft Unit and the Beat Auto Theft through Law Enforcement (BATTLE) Task Force** were very successful in 2014. The Task Force was a collaboration between the CSPD and the Colorado State Patrol. Between Task Force operations and Motor Vehicle Theft Unit investigations, 120 stolen motor vehicles were recovered at a value of \$1,288,286 and resulting in 67 arrests.

Victim Follow-up Pilot Program. In April 2014, members of the CSPD Cadet Program initiated a pilot program that sought to enhance the relationship the department has with crime victims, as well as develop additional investigative informa-

tion pertinent to individual cases. During the six-month long pilot program, cadets met on a weekly basis for the purpose of contacting victims from throughout the city to discuss any additional information they may have or identify resources the department may be able to provide. In all, the cadets contacted, or attempted to contact, approximately 2,110 victims of crime. Additional information was developed in approximately 7.6% of the cases. The additional information resulted in the identification of several suspects and aided in the development of additional investigative leads. In addition to enhancing our relationship with the victims from reported crimes and developing additional investigative leads, the development of this program allowed our officers more time to respond to other calls for service.

The **School Resource Officer (SRO) Unit** is comprised of two sergeants, 14 High School Resource Officers, one Colorado College SRO, and two support/cover SROs. The high school resource officers are primarily assigned to a high school, however, they are responsible for significant activities at their transitional middle schools as well. The support/cover SRO's responsibility is to provide assistance to the high school SROs, provide cover on complicated investigations, help with planned or unplanned events, and provide coverage when the primary SRO is absent.



SRO Doug Grimmert and student

During 2014, SROs were involved in approximately 6,180 calls for service, either as primary or cover. SROs were responsible for completing 762 case reports, 696 supplements, 185 FIR contacts, 63 felony arrests, 725 misdemeanor arrests, and issuing 358 traffic summonses.

Many of the calls for service mentioned above involved sensitive cases such as weapons possession, felony drug possession, arson, and suicidal juveniles. In contrast, the SROs were responsible for the Southeast Springs Soccer Initiative, served as CSPD Cadet Advisors providing training and mentorship, participated in the city-wide Drive Smart campaign, were board members of the Colorado Association of School Resource Officers (CASRO), PPA, and Teen Court. The SROs provided significant support to the Christmas/Holiday Toy Drive both on and off duty.

The **Gold Hill Community Service Officer (CSO) Program** assisted patrol officers by responding to non-emergency property crimes calls, tagging abandoned vehicles, conducting VIN inspections, providing crime prevention information to citizens,



CSOs Suzie Garcia and Kylee Tacket

and providing traffic control assistance at traffic hazards and accident scenes. The team consists of two full-time employees and seven temporary employees. In 2014, CSOs handled over 7,600 calls for service, which

included providing traffic control at over 600 accidents and nearly 700 traffic hazards. Their assistance allowed sworn personnel to focus their efforts investigating crimes against persons and/or conducting follow-up on property crimes. CSOs are valuable members of the Gold Hill Division and serve the citizens of Colorado Springs with pride.



The **Colorado Springs Police Department Chaplains' Corp**, established in 1976, is one of the oldest volunteer groups in the department. Their mission is to provide a ministry of presence and service by providing (only upon request) emotional support, spiritual care, comfort, or counseling to the citizens of Colorado Springs, department employees, and their families regardless of faith tradition, together with those of no religious affiliation. They are an interdenominational group of volunteers who assist the patrol officers and community members by responding to calls of crisis such as unexpected death scenes, elder or child abuse, fatal accidents, natural disasters, or any other incident where crisis counseling may be helpful. They ride with the police officers, visit police substations, conduct hospital visits, and are available for callout on a 24/7 basis.



Chaplains. Front row, left to right: Cindy Fitzkee, Kevin Ballard, John Bauers, Gene Steinkirchner

In 2014, the chaplains were called out to over 110 calls for assistance at all hours of the day, in addition to all the calls they responded to while riding with police officers to help families in their times of personal crisis and need. This last year, the Chaplains' Corp was reorganized and a Liaison Chaplain was assigned to each patrol division to assist staff at each area command. Additionally, the chaplains participated in a regional Emergency Services Chaplains' Academy that was hosted at the CSPD Training Academy.



SAND CREEK DIVISION

COMMANDER SCOTT WHITTINGTON



4125 Center Park Drive
Colorado Springs, CO 80916
Phone: (719) 444-7270

The Sand Creek Division opened in 1989, has roughly 164 employees including police officers, detectives, police recruits, Community Service Officers, Police Service Representatives, and administrative positions that serve a population of approximately 87,232 citizens, and covers approximately 43 square miles. The division serves the southeast portion of the city.

COMMUNITY RESPONSE

Neighborhood Organizations

The Sand Creek Division continued to facilitate the Fountain Chelton Partnership (FCP) Group throughout 2014. The Crime Prevention Officer facilitated meetings, published a newsletter, and regularly met with FCP Board Members. Sand Creek Division Crime Prevention and Patrol supported FCP events such as the Easter Egg Hunt and Activity Day, sponsored in partnership with the Boys & Girls Club, and their Back to School Drive. The group is focused on improving quality of life in southeast Colorado Springs. Currently the Fountain and Chelton Partnership consists of business owners, property managers, residents, police, and code enforcement.



Officer Whittaker spinning the prize wheel at the Eggstravaganza

The Sand Creek Division assisted the residents and businesses along the Murray Corridor by organizing and facilitating a neighborhood meeting in order to build a sense of community in that area. The groundwork was put in place for the Murray Corridor Group to become an official neighborhood organization that will work similar to the Fountain Chelton Partnership.

National Night Out

The celebration across America consists of various events and activities including, but not limited to, turning on porch lights across the city, block parties, cookouts, and visits from law enforcement in an effort to heighten awareness and enhance community relations. National Night Out (NNO) is a great opportunity for communities to promote police-community partnerships, crime prevention, and neighborhood camaraderie. National Night Out represents the spirit, energy, and determination to help make neighborhoods safer.



The Sand Creek Division Commander and Crime Prevention Officer went to four community events to celebrate the 31st annual National Night Out on August 5.

Crime Prevention Activities

Sand Creek Crime Prevention facilitated a total of 46 community education classes in 2014. Most notable were those presented to the entire staff of Dunmire Properties, the Boys & Girls Club, Pikes Peak Community College, and the Humane Society of the Pikes Peak Region. The most requested classes of 2014 were "Active Shooter for Citizens" and "Verbal De-Escalation and Defusing Hostile People."

Sand Creek Crime Prevention completed a total of 24 Crime Prevention through Environmental Designs (CPTED) assessments during 2014. These included homes, businesses, and apartment communities.

A total of three Community Advancing Public Safety (CAPS) volunteers were utilized by Sand Creek Crime Prevention to:

- Coordinate the Neighborhood Watch program and recruit new groups.
- Generate monthly Call for Service lists for apartment managers.
- Update and maintain the division's database of Private Property Enforcement Letters.
- Publish the Crime Prevention Newsletter.
- Assist with CPTED assessments.
- Present basic crime prevention classes.

CAPS volunteers will continue to be utilized by crime prevention in 2015 for the above tasks, as well as to assist with the Crime Free Multi-Housing Program.

Synopsis of Multi-Agency Investigations

On April 8, an investigation commenced into stolen bronze vases taken from a cemetery in Cañon City and sold in Colorado Springs. The Metal Theft Unit worked with the Fremont County Sheriff's Office on this case. The 43 vases recovered in Colorado Springs, valued at approximately \$30,000, were returned to the victims and all the reports concerning the suspects were turned over to Fremont County. The picture below depicts the vases in the scrap metal bins prior to recovery.



Beginning in April 2014, the CSPD began experiencing a number of unique burglaries involving wires to businesses being cut and the suspects entering the business to either remove the safe or cut into the safe to remove the contents. This pattern morphed into a number of cellular phone

store burglaries in which the suspects were taking large quantities of cellular phones from the businesses. During the investigation, members of the CSPD worked in collaboration with the Strategic Information Center (StIC), the local FBI, detectives in the Denver Metro area to include Aurora and Arvada, detectives in Phoenix, AZ, Lubbock and Dallas, TX to name a few. During the investigation, detectives recovered over 300 stolen cellular phones valued in excess of \$300,000 and made a number of arrests for offenses including False Information to Pawn Broker and Theft. These cases were taking place, or had taken place, with the same identified crew of suspects in each of the cities with whom the CSPD collaborated. The below listed photographs depict a number of the recovered cellular devices from this investigation.



On September 17, an investigation was initiated into stolen copper wire from Union Pacific Railroad (UPR) in Pueblo County and sold in Colorado Springs. The Metal Theft Unit worked with UPR and Burlington Northern Santa Fe (BNSF) police to locate and arrest the suspects. During the investigation, it was learned the male and female suspects sold approximately 560 pounds of railroad wire in nine transactions at Koscove Metal and were paid \$3,400. The two suspects were arrested. Further investigations linked the suspects to thefts of BNSF railroad wire in New Mexico valued at over \$10,000.

GangNet

The Patrol Bureau supports a GangNet Unit comprised of sergeants and officers from all four patrol divisions. The Sand Creek Division shift two lieutenant coordinates and establishes goals and objectives for the unit. The officers and sergeants involved attend monthly meetings to share information and coordinate potential GangNet deployments to address suspected gang activity. In 2014, GangNet deployed six times throughout the year. Those deployments included a two-day summer deployment in conjunction with the Community Impact Team (COMMIT), ATF, Parole, and the Marshall's Unit, as well as a four-week long collaborative fall deployment teaming up with detectives from the COMMIT, Specialized Enforcement (SED), and Metro Vice, Narcotics & Intelligence (MVNI). All deployments were aimed at reducing gang-related crimes and violence and involved conducting directed patrols in gang crime "hot spots" intended to curb gang criminal activity, gathering intelligence, and incarcerating violent criminal offenders.

The four-week fall deployment resulted in the investigative units conducting 942 calls for service, 87% of which were officer initiated, and resulted in 92 case reports being documented and investigated. During that time, a total of 19 firearms and 11 stolen vehicles were recovered, together with approximately 489 grams of narcotics. In addition, a total of 76 gang members were identified and submitted for gang classification by these officers, and the Tactical Enforcement Unit (TEU) deployed officers on all documented gang members who had active warrants. Of note, when comparing Officer Initiated Activity (OIA) for the same period in 2013, there was a 51.56% increase in the Sand Creek Division while the deployment was occurring (2,327 to 3,527 calls for service).

Tech Unit 2014 Year-end Report

The success of the Tech Unit has been accomplished by building partnerships with IT and the technological vendors who directly support the CSPD's systems. This has further been completed by utilizing officer's suggestions and constantly working to reduce difficulties in systems while explaining to officers, supervisors, and at times administrators, why certain technologies operate in certain ways.

One of the biggest successes the Tech Unit has

achieved has been the new dictation process. This new process has bypassed the difficult system of Quikscribe. Officers are simply able to upload dictation into a shared folder which the PSRs can access. An officer can complete a dictation and submit that dictation without returning to the substation at any time during this process, thus making the new system a force multiplier for patrol.

In 2013, patrol officers were given a class on how to use E-Citation. There were issues that needed to be worked through before deploying to patrol. Tech Unit officers reworked and tested the system for the Patrol Bureau and were able to go live in 2014, just months after being given the project. Tech Unit officers then provided updated training for officers in patrol. In order to get this system ready, Tech Unit officers also worked with Brazos Technology and Records & ID, not just on the software, but on workflow processes for patrol officers.

In 2014, the traffic accident module was ready to be deployed in patrol. The accident module was tested by Tech Unit officers. Once the program was determined to be ready for deployment, Tech Unit officers trained officers in the Patrol Bureau on how to complete these reports.

In 2014, a Tech Unit officer was assigned to work on the Body Worn Camera (BWC) Committee. Each Tech Unit officer is currently supporting the cameras by helping those involved in the testing with technical support and training officers how to operate the cameras and use the software. Tech Unit officers are also involved in trouble-shooting problems with the cameras, working with IT to implement the software and program the cameras.

Tech Unit officers provided extensive training for the department on many different levels. They provided one-on-one training with every patrol officer, teaching every officer how to use the Mobile Field Reporting traffic accident reports, Brazos E-Citation, and the new dictation process.

Tech Unit officers have taught classes to the recruits at the Academy on Brazos and how to use the TA module in MFR. Tech Unit officers also provided support for the Academy during scenarios, both at the Training Academy and other locations. Tech Unit officers taught classes to department staff on MFR and LERMS and

provided demonstrations during the Supervisors' Conferences. Tech Unit officers also attended training with IT, technological vendors, and Train the Trainer classes, as well as other training classes for career and officer development.

Sand Creek 2014 Investigations Volunteers

Starting in late 2013, the Sand Creek Division Investigations Unit began looking into using the CAPS volunteer program within the CSPD to increase the number of victim contacts. The goal in using the volunteers was to increase the number of victim contacts in property-related cases and to keep the victims more readily updated on the status of their investigations. The program started with the use of one volunteer and one intern. During 2014, the program developed more steadily and consisted of three volunteers and three interns.

The primary duty for volunteers and interns was to help with the initial intake and assessment of cases within the Sand Creek Division. This group would read the case, contact the victims, provide the victims with a case update, and make a determination of solvability in regards to the case itself. Volunteers would also attempt to get any new information from the victim to include serial numbers or descriptions of property that would aid in identifying and recovering lost property. Volunteers would use resources such as Leads on Line in an attempt to locate the property and identify potential suspects. Once the property was located, the case could be assigned to a detective for further follow-up and arrest.

The Sand Creek Division has sought ways to improve its efforts and communications with the victims the division serves. Time spent on investigations by detectives has improved and has led to a number of positive outcomes. With the addition of an Office Specialist, time spent by detectives on routine tasks has been reduced; and as a result, has allowed the detectives to spend more quality time completing thorough investigations.

The Creek Enforcement Team (CET) was implemented for the year 2014 with the mission to reduce crime and improve the quality of life for the citizens in our community. The CET's primary objective was working the Fountain and Chelton area and supporting the crime prevention efforts being done at that location. The project has certainly been a success. Comparing the fourth

quarter of 2013 to the fourth quarter of 2014, there was a 32% decrease in calls for service and a 41% decrease in crime for the target area. The CET was responsible for clearing numerous pattern property crimes, recovering over 50 stolen vehicles, and positively impacting the quality of life for the residents in the area of Fountain and Chelton.

CET officers, through their determination, teamwork, resolve, and responsiveness to the community, had many highlights throughout the year. These highlights include 247 felony arrests, 415 misdemeanor arrests, 52 narcotics arrests, and 464 traffic summonses issued. Additionally CET recovered 43 stolen motor vehicles with an approximate value of \$285,100, 17 weapons, and 3,445 grams of various narcotics valued at approximately \$348,272. The CET also assisted with deployments in the area of Monterey and Circle, Platte and Murray, University and Airport, and with Metro Vice, Narcotics & Intelligence deployments throughout the city.



Pictured left to right: CET Officers Adam Brewer, Andy Duran, Sam Whittaker, Shawn Compton, and Alan Radke

TRAFFIC SAFETY

School Zone Enforcement

At the beginning of the 2013-2014 school year and during the fall of 2014, Officer Randy Blackburn continued the efforts of having patrol officers help the Motor Unit with enforcement efforts in school zones in order to enhance student safety. While members of the Motor Unit were assigned specifically to elementary schools across the city, they still lacked resources in their unit to address all of the schools. As such, each division was responsible for focusing on a number of schools within their division to contribute to these efforts. During this timeframe, Officer Randall Blackburn and Lieutenant Jane Anderson

built a rapport with points of contact for approximately 18 schools. It is through these contacts that Officer Blackburn coordinated efforts with shift officers and Community Service Officers (CSOs) to address such issues as traffic speeds, parking enforcement, security, as well as working with the CSFD to address fire lane violations. A couple examples of successful efforts include working with James Irwin Charter School and CDOT to address school crossing safety concerns at Powers and Astrozon Boulevards. Another example involves officers working with Atlas Prep Charter School to implement crossing guards at two locations that directly affect the school. The CSPD is committed to conducting a proactive cooperative effort with all schools to enhance student safety.

Another significant example of school zone enforcement is when Officer Donya Davis conducted a traffic stop in a school zone and recovered a handgun and narcotics. Officer Davis arrested the driver for the traffic violations and the narcotics violation, as well as arresting the passenger for a felony warrant and possession of a handgun. Due to these contacts, Lieutenant Anderson and Officer Blackburn have been contacted by school officials regarding other issues which they have been able to resolve as well.

Arrests from Traffic Stops

On September 26, Officer Rebecca Arndt aired that she heard four or five gunshots near the intersection of Circle and Galley. While checking the area, she discovered an adult male suffering from a gunshot wound in the parking lot in the 900 block of North Circle Drive. Witnesses pointed to a vehicle leaving the scene and reported that the shooting suspect was driving that vehicle. Officer Arndt and Officer Jason Gasper initiated a high-risk traffic stop on the suspect vehicle near Platte Avenue and Willamette. The male suspect did not comply with officers' orders once he got out of his vehicle and was tased prior to being taken into custody. The investigation revealed a verbal altercation occurred with the suspect and three pedestrians. As the suspect was driving away after the verbal altercation, he produced a handgun, slowed his vehicle, and fired the weapon at the pedestrians. One adult male sustained a non-life threatening gunshot wound. The suspect was booked into the El Paso County Criminal Justice Center on felony charges for his involvement.

Sand Creek officers responded to a burglary in progress. The reporting party stated that he saw the suspect loading a vehicle with guns from the residence and the shed. Officer Scott Carnes located a male matching the suspect description and recovered a firearm from the suspect who admitted he was a convicted felon. Other officers arrived and cleared the residence and found several firearms in plain view in the living room. The investigation revealed the suspect was attempting to secure the firearms for another convicted felon, who was currently incarcerated at CJC. Officers Jeffrey True and James Gilman applied for and were granted a search warrant for the residence. During the search, over 100 items of evidence were recovered including 12 firearms (two reported stolen), 116 grams of methamphetamine, 23 grams of psilocybin mushrooms, and several items stolen from reported burglaries and BMVs. ATF responded and assumed the investigation.

Sand Creek Community Service Officer (CSO) Program

The 2014 goals for Community Service Officers included decreasing the number of calls for service by use of the telephone and increasing the number of face-to-face calls CSOs responded to in an effort to reconnect with the community. An additional goal for 2014 was the response of a CSO to every traffic accident to help with traffic control.

The number of motor vehicle theft and burglary of motor vehicles Direct Line Reporting (DLR) calls taken by CSOs has decreased, supporting the effectiveness of the CSOs' crime prevention efforts while investigating these crimes. In addition, initially there were concerns that CSOs would not be able to assist with more traffic accidents in 2014 due to the number of calls for service to which they respond. The data identifies that not only did the Sand Creek Division CSOs handle more calls for service during the year 2014, CSO assistance at traffic accident scenes nearly doubled.

SAND CREEK DIVISION

CALLS FOR SERVICE BY YEAR	2013	2014	Change
SAND CREEK CFS	6,190	9,830	+3,640
REPORTS FACE-TO-FACE	1,160	1,379	+219
REPORTS BY TELEPHONE	662	550	-112
MOTOR VEHICLE THEFT	354	245	-109
BURGLARY OF MOTOR VEHICLE	817	605	-212
TRAFFIC CONTROL/ACCIDENT ASSISTANCE	291	570	+279



STETSON HILLS DIVISION

COMMANDER FLETCHER HOWARD



4110 Tutt Boulevard
Colorado Springs, CO 80922
Phone: (719) 444-3140

The Stetson Hills Division opened in 2004, has 107 employees including police officers, detectives, police recruits, Community Service Officers, Police Service Representatives, and administrative positions that serve a population of roughly 157,500 citizens, and covers approximately 59 square miles. This division provides police services to the northeast quadrant of the city.

COMMUNITY RESPONSE

Volunteers

The Stetson Hills Division utilizes volunteers in a variety of positions. There are volunteers assisting the Property Crimes detectives, conducting fingerprinting, assisting with computer related issues, relocating the speed enforcement trailer, and confiscating old signs from city property. In late September, the Investigations Unit volunteers began a pilot project where the volunteers review surveillance video footage for detectives and officers. The volunteers will isolate images of the possible suspect(s) and/or vehicles, saving time for the investigators and allowing the images to be publicized more quickly for identification purposes.

Citizen Advisory Committee

Kathy Dykstra and Janelle Smith are two volunteers who conduct tours of the Stetson Hills substation, providing a valuable service to the community and freeing up officers' time. In 2014, 42 tours of the Stetson Hills Division were conducted.

Janelle Smith, Chairperson for the Citizen Advisory Committee for the 2014-2015 calendar years, was instrumental in getting volunteer participation in a variety of community-wide events.

TRAFFIC SAFETY

Traffic Enforcement

In 2014, Stetson Hills, with approximately 53 officers, issued 6,490 traffic citations and made 439 DUI arrests. Utilizing the Data-Driven Approaches to Crime and Traffic Safety (DDACTS) model, officers were deployed in the Stetson Hills DDACTS area to suppress criminal activity in identified high crime areas. In 2014, the city showed an increase in the number of injury accidents and officers were encouraged to focus their enforcement efforts in the frequent accident locations within their sectors.

In June 2014, Officer Rick Hunt started working with Maile Gray and Drive Smart Colorado Springs on a campaign that he initiated to lower the number of rear-end crashes that occur along the Powers Boulevard corridor due to vehicles following too closely. Officer Hunt coordinated an enforcement detail with members of the Motors Unit, which took place on July 10 along the Powers Boulevard corridor. Through Officer Hunt's efforts, traffic officers issued a total of 31 traffic citations during this deployment.

Problem Solving Efforts

Stetson Hills officers are currently using a database to track all proactive problem solving efforts. Officers focused their problem solving efforts primarily in three areas: Fugitive Apprehension, Traffic Enforcement, and Directed Activities in the DDACTS area. Officers dedicated a total of approximately 1,325 hours concentrated on problem solving activities. These efforts resulted in 1,074 traffic summonses issued, 11 DUI arrests, 53 misdemeanor arrests, and 26 felony arrests.

School Zone Enforcement

Shift 1 officers are assigned traffic enforcement for the 24 elementary and middle schools within the Stetson Hills Division. Stetson Hills officers dedicated 152 hours conducting traffic enforcement activities in school zones, resulting in 149 traffic summonses issued, one DUI arrest, and two misdemeanor arrests.

Data-Driven Approaches to Crime and Traffic Safety (DDACTS) Area

Patrol Activities

During the spring of 2014, a child solicitation pattern began to emerge in Colorado Springs, a large number of which were being reported in the Stetson Hills Division. Officers in the division were aware of the pattern and were diligently looking for the suspect. While conducting traffic enforcement in the DDACTS area, Officers Kevin Retzlaff and Clarence Moore were flagged down by a female who indicated she had just been approached by a male suspect, who had left the area in a red truck. The officers obtained a description and aired the information to other officers. The suspect was located several minutes later and was arrested. The suspect was linked to numerous other cases. The Mayor and Police Chief sent the following emails thanking the officers for their effort:

*"Well done, Gentlemen. Thank you for your continuing great work for our community."
Steve Bach
Mayor, Colorado Springs.*

*"Gentlemen – I'm only getting bits and pieces of the arrest of our "Red Truck" suspect yesterday, but I'm told each of you played an important role in doing so and did an outstanding job of getting this guy off the street. Thanks for taking care of business so professionally. My appreciation for what you did comes from a grateful police chief and a father. Well done."
Chief Pete Carey*

Officer Robert Flaugh, while on patrol, observed a vehicle being driven without the headlights on. He conducted a traffic stop; and after a short scuffle, the driver fled on foot. Officer Flaugh observed a large amount of money and possible illegal narcotics inside the vehicle. After a brief search of the area, the driver was located and arrested. Additional follow-up resulted in the additional seizure of money and illegal narcotics, estimated to be valued at close to \$1,000,000.

While on patrol, Officers Bradley Krause and Scott Ferguson observed a vehicle speeding and conducted traffic stop. The occupants acted very nervous, and were separated and interviewed. It was discovered that there was a gun and heroin

inside the vehicle, which the officers were able to recover. The gun was stolen and members of the ATF were contacted to assist with the case. The officers continued their investigation over the next few days, resulting in the recovery of 15 additional guns, eight of which were stolen. Two suspects were arrested on Burglary and Theft charges from this jurisdiction. The suspects faced additional charges from surrounding cities.

Officer Eric Coddington, while working a deployment in the DDACTS area, contacted the driver of a suspicious vehicle that had been reported as stolen. Inside the vehicle were several items purchased with a stolen credit card, along with evidence linking the suspect to additional crimes. Ultimately the suspect was arrested and linked to 13 felony crimes.

Neighborhood Watch Program

Stetson Hills Division added 41 new Neighborhood Watch groups this year, bringing the total to 206 for the division. Crime Prevention Officer Bob Harris is commended for leading this effort in the fastest growing area of Colorado Springs.

CRIMINAL INVESTIGATIONS

In January 2014, Detective Eric Frederic initiated a Money Laundering investigation of a business known as Two Whole Sailors, who advertise that they purchase gift cards as their primary business. In a 1½ year timeframe, they purchased \$900,000 in gift cards. Several sales of merchandise cards were made by undercover detectives who advised that the cards were potentially the result of criminal activity. In October, detectives simultaneously executed search warrants at the Colorado Springs store, along with affiliated stores in Pueblo and Denver. Detectives recovered \$36,000 in U.S. currency, along with other evidence. Twelve warrants have been executed thus far, several for bank and company records. The investigation is ongoing as CSPD awaits the results from the computer forensics. Potential charges include Colorado Organized Crime Control Act (COCCA) and Money Laundering charges on the owner of the stores and some of the store employees. The Department of the Treasury (IRS) is also reviewing the case for possible federal prosecution of Money Laundering.

In 2013, CSPD implemented the online reporting system whereby many large retail businesses are able to initiate a Shoplifting report before the officer arrives on scene. Having the business initiate the report saves the responding officer approximately 1½ hours on each case. Additionally, citizens (or businesses) have been able to report other types of crimes over the Internet. In 2014, 5,539 reports were received over the Internet, saving approximately 8,308 officer hours needed to complete those reports, and a savings to the department of roughly \$221,560.

In December 2012, Detective Mark Garcia initiated a Colorado Organized Crime Control Act (COCCA) case against Just Computers located at 2506 E. Platte Ave. Investigators believed the store owner and several employees were laundering gift cards and merchandise that were stolen from the Colorado Springs area. During the course of the investigation, several undercover sales of stolen merchandise were made to the business. Twenty-two warrants (search, arrest, and production of records) were completed during the investigation.



The case culminated in March 2013 with the simultaneous execution of five arrest warrants and 10 search warrants by 100 law enforcement officials. Detectives seized \$135,000 in stolen property from the business and residences of employees. All five defendants went to trial in early 2014, and four defendants were found guilty. The sentences ranged from 96 years Department of Corrections (DOC), 12 years DOC, eight years ComCor, and one-year probation. All seized property was released, with the proceeds going to victims of the Black Forest Fire.

In October 2013, Detective Eric Frederic initiated an investigation into a pattern of criminal activity involving suspects stealing high dollar items from

Lowes and Home Depot (approximately \$40,000 value) and then returning the items for merchandise cards. The thefts were occurring along the Front Range from Pueblo to Denver metro area with at least three cases occurring in Colorado Springs. The case concluded in July 2014, with the arrest of two individuals for Felony Theft. Seventeen cases from seven jurisdictions were aggregated and filed in the Fourth Judicial District. This investigation highlights the importance of the interagency cooperation that is needed to successfully investigate and prosecute certain cases.

On July 14, 2014 Detective Alterae Rogers initiated a theft investigation concerning an employee of McCloskey Motors who was reportedly stealing tires from the dealership by completing false invoices. Mr. McCloskey reported their audit showed that approximately \$118,000 worth of tires had been stolen through this process since October 2013. A Probable Cause Affidavit was completed for the employee, and a Search Warrant for his residence. The same day, several detectives executed the Search Warrant at the suspect's residence. No tires were located during the search and the suspect admitted to the thefts.

Stetson Hills Community Service Officer (CSO) Program

2014 Community Service Officers (CSOs) Statistics Information/Reports and Supplements

Case reports taken by eight CSOs:

- Reports 1,524
- Supplements 496
- TOTAL 2,020

2014 Community Service Officers (CSOs) Statistics Information/Service Delivery

Total by Group:

- Arrived on Scene 5,588
- Primary Car 4,608
- Cover Car 980
- Citizen Generated 4,504
- Officer Initiated Activity (OIA) 1,010
- Unknown 69
- Cleared by Phone 629
- Cleared in Person 1,386
- Cleared Other 3,568

Average by Group:

- Arrived on Scene 698.50
- Primary Car 576.00
- Cover Car 122.50
- Citizen Generated 563.00
- Officer Initiated Activity (OIA) 126.25
- Unknown 8.63
- Cleared by Phone 78.63
- Cleared in Person 173.25
- Cleared Other 446.00



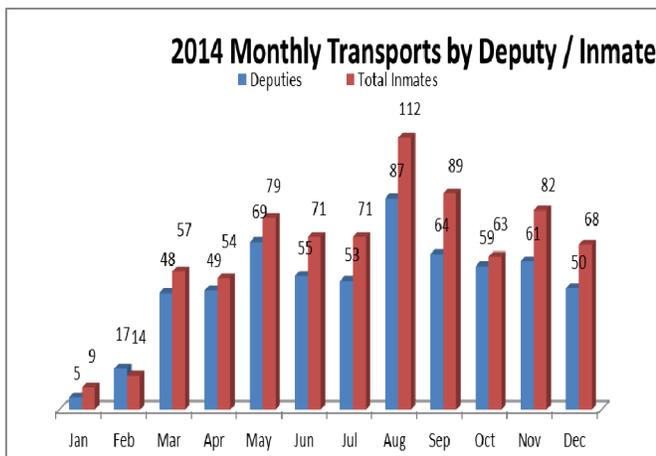
Law Enforcement Assistance Fund (LEAF)

The Colorado Springs Police Department participates in the LEAF DUI Enforcement program. The grant provides funding from the Colorado Department of Transportation (CDOT) to assist with increased enforcement of DUI offenders and to increase public awareness of the problems and impacts created by impaired driving, including the consequences resulting from arrest and conviction of impaired driving offenses. The grant also coordinates the efforts of different cities or counties within the same jurisdiction, and with other jurisdictions, by supplementing an existing qualified DUI program.

Collaborative Effort with El Paso County Sheriff's (EPSO) Office

Stetson Hills and Falcon 2014 Vehicle Transport Data

The graph below breaks down the number of transports between Falcon, Stetson, and El Paso County. The blue bar shows the number of prisoners transported by the EPSO, and the red signifies the number of total prisoners booked into CJC by our agency.



PUBLIC SAFETY COMMUNICATIONS CENTER

MANAGER RENEE HENSHAW



The Colorado Springs Public Safety Communications Center is responsible for answering 911 calls, as well as non-emergency calls for police, fire, and medical services within the city of Colorado Springs. In addition, the center answers all 911 cell phone calls in El Paso County. The Emergency Response Technicians (ERTs) process the calls and the Public Safety Dispatchers (PSDs) coordinate and send the resources. In 2014, the center processed over 665,000 telephone calls, of which 287,538 were 911 calls and the remainder were received on the non-emergent line. The center also made over 274,000 outgoing calls, for a total call volume of over 939,000 calls.



PSD Angie Zadrowski at her workstation

Due to the results of a recent staffing study, the Communications Center was allotted four more supervisors and six additional Emergency Response Technicians in 2014. The allotted staffing now consists of 43 Emergency Response Technicians, 40 Public Safety Dispatchers, 10 Supervisors, one Manager, one CAD Administrator, one Training Coordinator, and one Audio Specialist. The center operates 24/7 and uses technology to analyze call volumes. In 2014, this information was combined with recommendations from the staffing study to help create shift schedules that allow for an ample number of employees to be on duty during the busiest times of the day.

In April, the Communications Center celebrated National Telecommunicator Week.

The 2014 Telecommunicators of the Year were ERT Brooke Havko and PSD Heather Marr (not pictured).



ERT Brooke Havko
Award presented by
Fire Chief Christopher Riley

ERT Annemarie Springfield was awarded the Walt Mercer Morale Award.



Annemarie Springfield
Award presented by
Fire Deputy Chief Steve Dubay

ERT Dana Heckman was awarded the Kathy Fiorillo Leadership Award.



Dana Heckman
Award presented by
Officer Kyle Vanderlinden

All of these employees were recognized by their peers for their commitment to professionalism, excellence, teamwork, and leadership.

The center remains an Accredited Center of Excellence through the International Academy of Emergency Dispatch and will be up for reaccreditation in 2016. The employees continue to work hard between accreditations to ensure they maintain their protocol compliance scores and keep up with all of the continuing education and training required for reaccreditation.

The Communications Center played a vital role in two large events for the city in 2014 and participated in the planning and execution of the Skyfall full-scale exercise at the Colorado Springs Airport and the USA Pro Cycling Challenge that came through Colorado Springs this summer.



The Colorado Springs Public Safety Communications Center continues to be a leader in the industry by demonstrating its dedication to excellence. The center is committed to quality and responsive service to the citizens of Colorado Springs. As the center moves in to 2015, it will embrace the technologies that have become available and begin to enter the next generation world by implementing text to 911.

2014 MEMORABLE EVENTS

SURPRISE CHRISTMAS FOR A NEEDY CHILD



**OFFICER TIM KIPPEL
PEAK STATION
OPENING**



**OFFICER RAY ISAAC
AND CADET EXPLORERS
ANNUAL LUPUS FOUNDATION VENDOR FAIR**



**OFFICERS WILSON AND HERRERA
TRUNK OR TREAT
CARMEL MIDDLE SCHOOL**



**CSPD'S WINTER
RUNNING SERIES**



OPERATION SKYFALL



**OFFICER JOE RICHARDSON, SGT. MICHAEL FREEMAN,
AND OFFICER DEDRA WORLEY**



**POLICE CHIEF PETER CAREY, FIRE CHIEF CHRIS RILEY,
CHIEF OF STAFF STEVE COX, AND MAYOR STEVE BACH**

**JILL HESSEK, SGT. FRED WALKER, AND LT. ROBERT WEBER
WITH THE WINNING TROPHY FOR THE HERO DIVISION OF
THE WINTER RUNNING SERIES FOR THE 4TH YEAR IN A ROW**



2014 MEMORABLE EVENTS (CONT'D.)

**SGT. JOE MATIATOS
COLORADO SPECIAL OLYMPICS SUMMER GAMES
GRAND JUNCTION, CO**



**SGT. PATRICK "RICK" BUBACZ
ST. PATRICK'S DAY PARADE
(PHOTO BY MS. JOY HENDERSON
© JOY HENDERSON PHOTOGRAPHY)**



**CMDR. SEAN MANDEL,
CHIEF PETER CAREY,
AND DEPUTY CHIEF VINCE NISKI
USA PRO CYCLING
CHALLENGE**



**OFFICER DREW HOLLAND (FRONT)
AND OFFICER BUCK MEYER (REAR)
ROCKY MOUNTAIN STATE GAMES**

**CHIEF CAREY, COMMANDER OLSZEWSKI,
AND OFFICER BUCK MEYER CELEBRATING
30 YEARS OF SERVICE WITH THE CSPD**



**PREPARED BY:
DENISE HOOVER
CSPD PROFESSIONAL STANDARDS DIVISION**



**COLORADO SPRINGS POLICE DEPARTMENT
POLICE OPERATIONS CENTER
705 S. NEVADA AVENUE
COLORADO SPRINGS, COLORADO 80903**